INSTRUCTION MANUAL

FOR DGC-2020ES DIGITAL GENSET CONTROLLER

Installation





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Preface

This instruction manual provides information about the installation of the DGC-2020ES Digital Genset Controller. To accomplish this, the following information is provided:

- Mounting
- Terminals and connectors
- Typical applications
- Power input
- Voltage and current sensing
- Speed signal inputs
- Specifications
- Maintenance and troubleshooting

Conventions Used in this Manual

Important safety and procedural information is emphasized and presented in this manual through Warning, Caution, and Note boxes. Each type is illustrated and defined as follows.

Warning!

Warning boxes call attention to conditions or actions that may cause personal injury or death.

Caution

Caution boxes call attention to operating conditions that may lead to equipment or property damage.

Note

Note boxes emphasize important information pertaining to Digital Genset Controller installation or operation.

DGC-2020ES Instruction Manual Catalog

Available instruction manuals for the DGC-2020ES are listed in Table 1.

Table 1. Instruction Manuals

Part Number	Description
9469200993	Quick Start
9469200994	Installation (this manual)
9469200995	Configuration
9469200996	Operation
9469200997	Accessories

DGC-2020ES Preface



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Warning!

READ THIS MANUAL. Read this manual before installing, operating, or maintaining the DGC-2020ES. Note all warnings, cautions, and notes in this manual as well as on the product. Keep this manual with the product for reference. Only qualified personnel should install, operate, or service this system. Failure to follow warning and cautionary labels may result in personal injury or property damage. Exercise caution at all times.

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The English-language version of this manual serves as the only approved manual version.

Preface

9469200994 Rev — iii

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DGC-2020ES Preface



Preface DGC-2020ES

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Mounting

DGC-2020ES controllers are delivered in sturdy cartons to prevent shipping damage. Upon receipt of a unit, check the part number against the requisition and packing list for agreement. Inspect for damage, and if there is evidence of such, immediately file a claim with the carrier and notify the Basler Electric regional sales office or your sales representative.

If the device is not installed immediately, store it in the original shipping package in a moisture- and dust-free environment.

Hardware

The front panel is resistant to moisture, salt fog, humidity, dust, dirt, and chemical contaminants. DGC-2020ES controllers are mounted using the four permanently attached 10-24 studs. The torque applied to the mounting hardware should not exceed 20 inch-pounds (2.2 newton meters).

Dimensions

Panel cutting and drilling dimensions are shown in Figure 1. Overall dimensions are shown in Figure 2. All dimensions are shown in inches with millimeters in parenthesis.

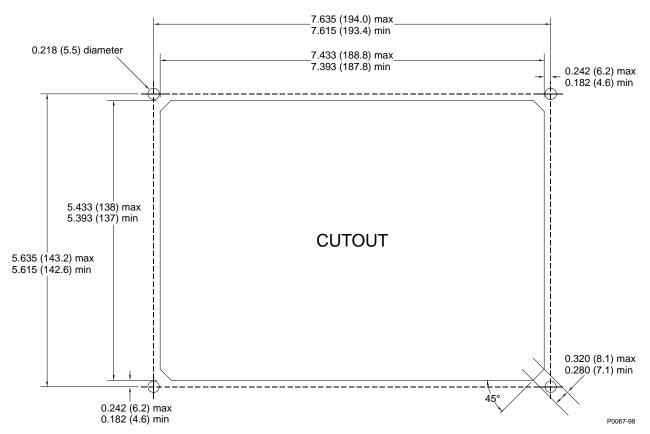


Figure 1. Panel Cutting and Drilling Dimensions

DGC-2020ES Mounting

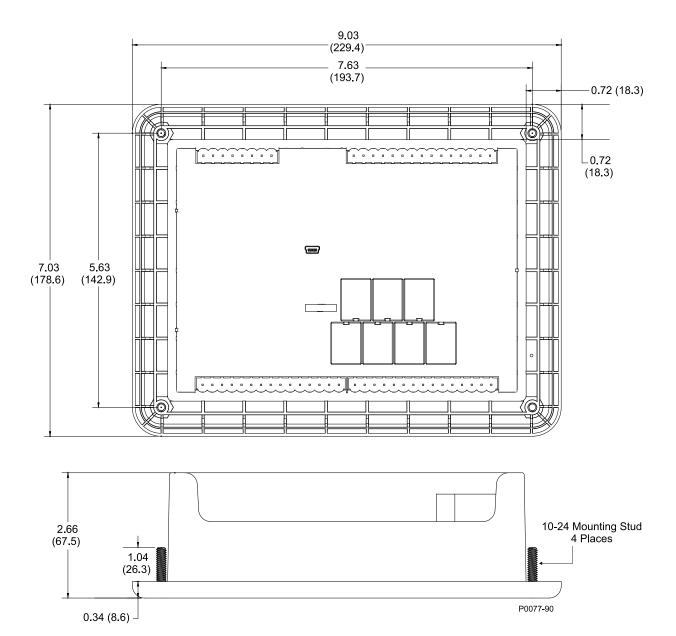


Figure 2. Overall Dimensions

Mounting DGC-2020ES

Terminals and Connectors

All DGC-2020ES terminals and connectors are located on the rear panel. DGC-2020ES terminals consist of a mini-B USB socket and plug-in connectors with spring clamp terminals.

Figure 3 illustrates the rear panel terminals. Locator letters in the illustration correspond to the terminal block and connector descriptions in Table 1.

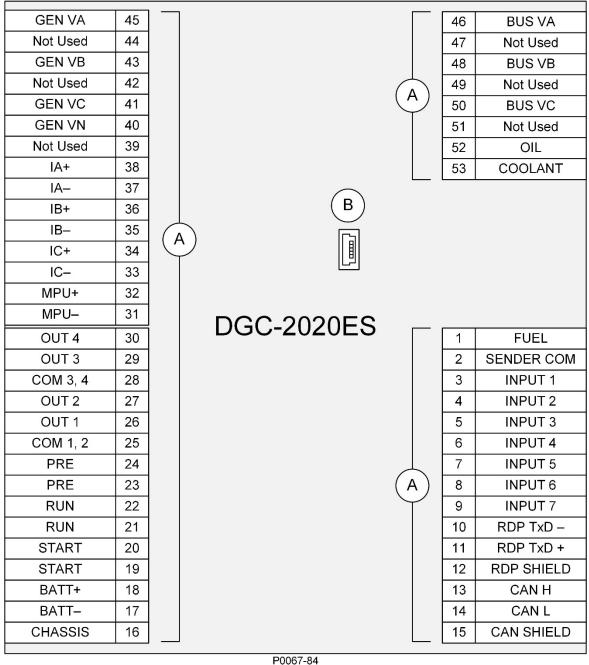


Figure 3. Rear Panel

DGC-2020ES Terminals and Connectors

Table 1. Rear Panel Terminal and Connector Descript	ions
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Locator	Description
А	The majority of external, DGC-2020ES wiring is terminated at 8- or 15-position connectors with spring clamp terminals. These connectors plug into headers on the DGC-2020ES. The connectors and headers have a dovetailed edge that ensures proper connector orientation. Each connector and header is uniquely keyed to ensure that a connector mates only with the correct header. Spring clamp terminals accept a maximum wire size of 12 AWG.
В	The mini-B USB socket mates with a standard USB cable and is used with a PC running BESTCOMS <i>Plus</i> ® software for local communication with the DGC-2020ES.

Connections

DGC-2020ES connections are dependent on the application. Incorrect wiring may result in damage to the controller.

Note

Be sure that the DGC-2020ES is hard-wired to earth ground with no smaller than 12 AWG copper wire attached to the chassis ground terminal (terminal 16) on the rear of the controller.

Operating power from the battery must be of the correct polarity. Although reverse polarity will not cause damage, the DGC-2020ES will not operate.

For the DGC-2020ES to correctly meter power factor, the generator must be rotating clockwise (A-B-C).

The DGC-2020ES terminals are grouped by function and include operating power, generator current sensing, generator voltage sensing, bus voltage sensing, analog engine sender inputs, magnetic pickup input, contact sensing inputs, output contacts, USB interface, CAN interface, and Remote Display Panel connections.

DGC-2020ES terminal groups are described in the following paragraphs.

Operating Power

The DGC-2020ES operating power input accepts either 12 Vdc or 24 Vdc and tolerates voltage over the range of 6 to 32 Vdc. Operating power must be of the correct polarity. Although reverse polarity will not cause damage, the DGC-2020ES will not operate. Operating power terminals are listed in Table 2.

It is recommended that a fuse be added for additional protection for the wiring to the battery input of the DGC-2020ES. A fuse helps prevent wire damage and nuisance trips due to initial power supply inrush current. To follow UL guidelines, a 5 A maximum, 32 Vdc supplementary fuse must be implemented in the battery input circuit to the DGC-2020ES

Table 2. Operating Power Terminals

Terminal	Description
16 (CHASSIS)	Chassis ground connection
17 (BATT–)	Negative side of operating power input
18 (BATT+)	Positive side of operating power input

Generator Current Sensing

The DGC-2020ES has sensing inputs for A-phase, B-phase, and C-phase generator current. A DGC-2020ES with a style number of 1xx has a 1 Aac nominal current sensing and a DGC-2020ES with a style number of 5xx indicates 5 Aac nominal current sensing. Generator current sensing terminals are listed in Table 3.

Table 3. Generator Current Sensing Terminals

Terminals	Description
37 (IA-)	A-phase current sensing input
38 (IA+)	
35 (IB-)	B-phase current sensing input
36 (IB+)	
33 (IC-)	C-phase current sensing input
34 (IC+)	

Note

Unused current sensing inputs should be shorted to minimize noise pickup.

Caution

Generator current sensing terminals 37 (IA–), 35 (IB–), and 33 (IC–) must be terminated to ground for proper operation.

Generator Voltage Sensing

The DGC-2020ES accepts either line-to-line or line-to-neutral generator sensing voltage over the range of 12 to 576 volts, rms line-to-line. Generator voltage sensing terminals are listed in Table 4.

Table 4. Generator Voltage Sensing Terminals

Terminal	Description
40 (GEN VN)	Neutral generator voltage sensing input
41 (GEN VC)	C-phase generator voltage sensing input
43 (GEN VB)	B-phase generator voltage sensing input
45 (GEN VA)	A-phase generator voltage sensing input

Installation in an Ungrounded System Application

When the DGC-2020ES is controlling equipment that is part of an ungrounded system, it is recommended that potential transformers be employed on the voltage sensing inputs to provide full isolation between the DGC-2020ES and monitored voltage phases.

Bus Voltage Sensing

Sensing of bus voltage enables the DGC-2020ES to detect failures of the mains (utility). The DGC-2020ES senses A-phase, B-phase, and C-phase bus voltage. Bus voltage sensing terminals are listed in Table 5.

Table 5.	Bus	Voltage	Sensing	Terminals
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Terminal	Description
46 (BUS VA)	A-phase bus voltage sensing input
48 (BUS VB)	B-phase bus voltage sensing input
50 (BUS VC)	C-phase bus voltage sensing input

Installation in an Ungrounded System Application

When the DGC-2020ES is controlling equipment that is part of an ungrounded system, it is recommended that potential transformers be employed on the voltage sensing inputs to provide full isolation between the DGC-2020ES and monitored voltage phases.

Analog Engine Sender Inputs

Inputs are provided for oil pressure, fuel level, and coolant temperature senders. For a listing of oil pressure, fuel level, and coolant temperature senders that are compatible with the DGC-2020ES, refer to the *Engine Sender Inputs* chapter in the *Configuration* manual. Analog engine sender input terminals are listed in Table 6.

Table 6. Sender Input Terminals

Terminal	Description
1 (FUEL)	Fuel level sender input
2 (SENDER COM)	Sender return terminal
52 (OIL)	Oil pressure sender input
53 (COOLANT)	Coolant temperature sender input

Magnetic Pickup Input

The magnetic pickup input accepts a speed signal over the range of 3 to 35 volts peak and 32 to 10,000 hertz. Magnetic pickup input terminals are listed in Table 7.

Table 7. Magnetic Pickup Input Terminals

Terminals	Description
31 (MPU–)	Magnetic pickup return input
32 (MPU+)	Magnetic pickup positive input

Contact Sensing Inputs

Contact sensing inputs consist of seven programmable inputs. The programmable inputs accept normally open, dry contacts. Terminal 17 (BATT–) serves as the common return line for the programmable inputs. While input 1 is programmed to recognize an emergency stop input by default, it can be programmed for any function. Information about configuring the programmable inputs is provided in the *Contact Inputs* chapter in the *Configuration* manual. Contact sensing input terminals are listed in Table 8.

Table 8. Contact Sensing Inputs

Terminal	Description
17 (BATT–)	Common return line for programmable contact inputs
3 (INPUT 1)	Programmable contact input 1 (ESTOP by default)
4 (INPUT 2)	Programmable contact input 2
5 (INPUT 3)	Programmable contact input 3

Terminal	Description
6 (INPUT 4)	Programmable contact input 4
7 (INPUT 5)	Programmable contact input 5
8 (INPUT 6)	Programmable contact input 6
9 (INPUT 7)	Programmable contact input 7

Output Contacts

The DGC-2020ES has three sets of fixed-function output contacts: Pre, Start, and Run. The Pre contacts supply battery power to the engine glow plugs, the Start contacts supply power to the starter solenoid, and the Run contacts supply power to the fuel solenoid. Connections to the three sets of contacts are made at terminals 19 through 24. The Pre, Start, and Run relay terminals are listed in Table 9.

Terminal Description

19 (START) Start output contact (Start solenoid)

20 (START)

21 (RUN) Run output contact (Fuel solenoid)

22 (RUN)

23 (PRE) Pre-start output contact (Glow plugs)

24 (PRE)

Table 9. Fixed-Function Output Contact Terminals

Four programmable output contacts are provided in two sets. Each set of two output contacts share a common terminal. Programmable output contact terminals are listed in Table 10.

Terminal	Description
25 (COM 1, 2)	Common connection for outputs 1 and 2
26 (OUT 1)	Programmable output 1
27 (OUT 2)	Programmable output 2
28 (COM 3, 4)	Common connection for outputs 3 and 4
29 (OUT 3)	Programmable output 3
30 (OUT 4)	Programmable output 4

Table 10. Programmable Output Contact Terminals

USB Interface

A mini-B USB socket enables local communication with a PC running BESTCOMS*Plus* software. The DGC-2020ES is connected to a PC using a standard USB cable equipped with a type A plug on one end (PC termination) and a mini-B plug on the other end (DGC-2020ES termination).

CAN Interface

These terminals provide communication using the SAE J1939 protocol or the MTU protocol and provide high-speed communication between the DGC-2020ES and an ECU on an electronically controlled engine. Connections between the ECU and DGC-2020ES should be made with twisted-pair, shielded cable. CAN interface terminals are listed in Table 11. For typical CAN connections, refer to the *Typical Connections* chapter.

Table 11. CA	N Int	terface	Termi	inal	s
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Terminals	Description
13 (CAN H)	CAN high connection
14 (CAN L)	CAN low connection
15 (SHIELD)	CAN drain connection

Note

- 1. If the DGC-2020ES is providing one end of the J1939 bus, a 120 ohm, ½ watt terminating resistor should be installed across terminals 14 (CANL) and 13 (CANH).
- 2. If the DGC-2020ES is not providing one end of the J1939 bus, the stub connecting the DGC-2020ES to the bus should not exceed 914 mm (3 ft) in length.
- 3. The maximum bus length, not including stubs, is 40 m (131 ft).
- The J1939 drain (shield) should be grounded at one point only. If grounded elsewhere, do not connect the drain to the DGC-2020ES

Optional Remote Display Panel Connections

Terminals are provided for connection with the optional Remote Display Panel. These terminals provide dc operating power to the Remote Display Panel and enable communication between the DGC-2020ES and Remote Display Panel. Twisted-pair conductors are recommended for connecting the communication terminals of the DGC-2020ES and Remote Display Panel. Communication may become unreliable if the connection wires exceed 1,219 m (4,000 ft). Table 12 lists the DGC-2020ES terminals that connect to the Remote Display Panel.

Table 12. Remote Display Panel Interface Terminals

Terminal	Description
10 (RDP TxD-)	Remote Display Panel terminal (TxD-)
11 (RDP TxD+)	Remote Display Panel terminal (TxD+)
17 (BATT–)	Remote Display Panel terminal DC COM (-)
18 (BATT+)	Remote Display Panel terminal 12/24 (+)

Typical Connections

Typical connection diagrams are provided in this chapter as a guide when wiring the DGC-2020ES for communication, mechanical senders, contact inputs and outputs, sensing, and control power.

Connections for Typical Applications

Typical connections for applications using three-phase wye, three-phase delta, single-phase AB, and single-phase AC generator voltage sensing are shown on the following pages.

Figure 4 illustrates typical three-phase wye generator voltage sensing connections.

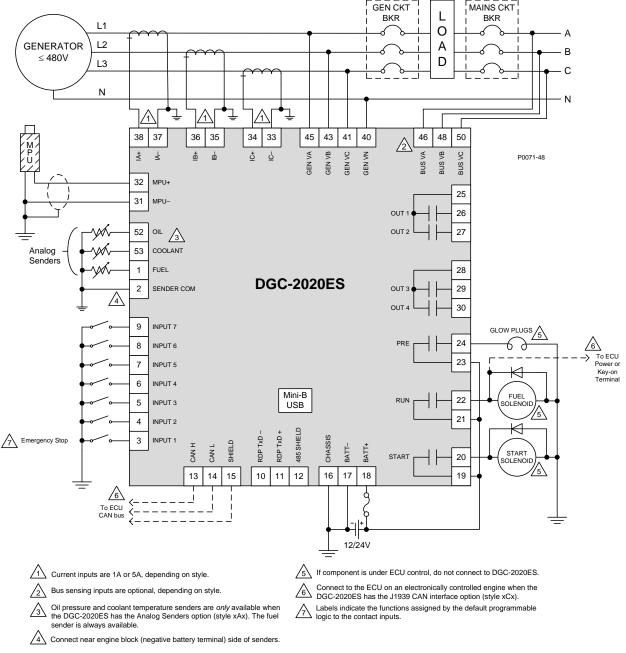


Figure 4. Three-Phase Wye Connections for Typical Applications

DGC-2020ES Typical Connections

Figure 5 illustrates typical three-phase delta generator voltage sensing connections.

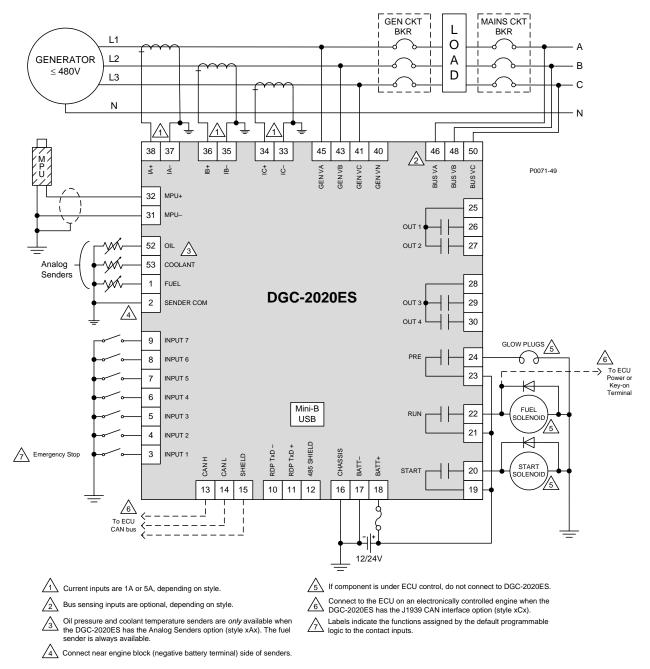


Figure 5. Three-Phase Delta Connections for Typical Applications

Typical Connections DGC-2020ES

Figure 6 illustrates typical single-phase A-B generator voltage sensing connections.

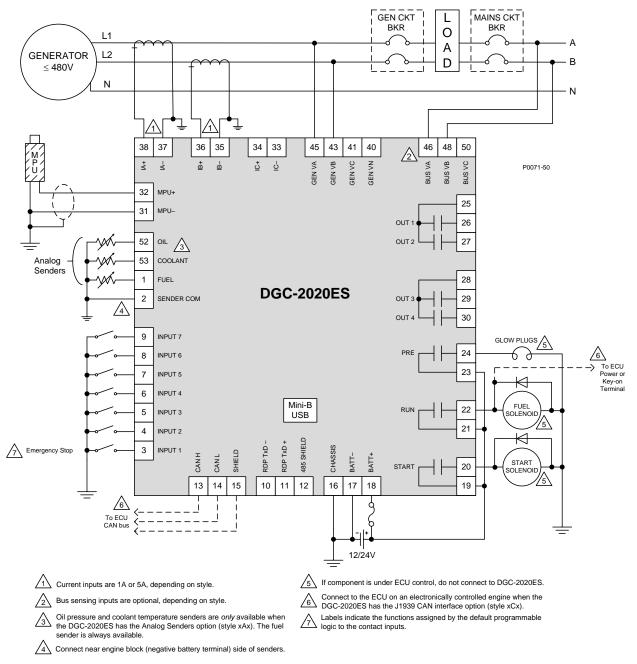


Figure 6. Single-Phase A-B Connections for Typical Applications

DGC-2020ES Typical Connections

Figure 7 illustrates typical single-phase A-C generator voltage sensing connections.

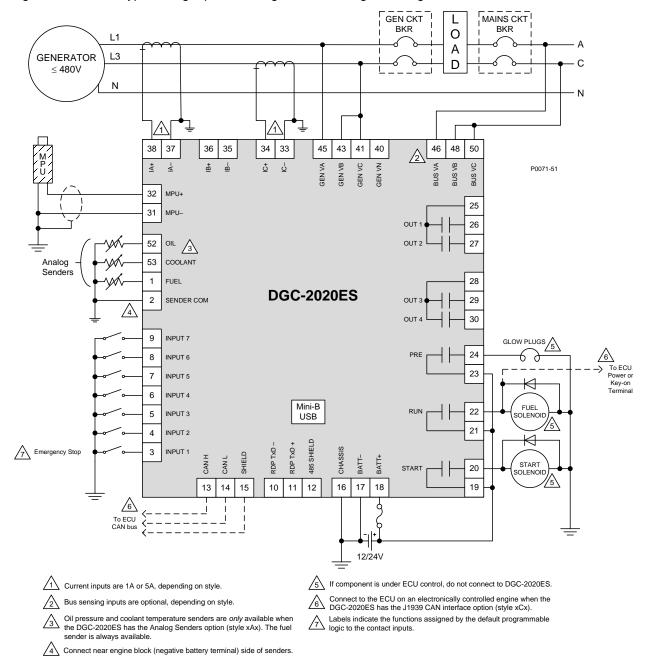


Figure 7. Single-Phase A-C Connections for Typical Applications

Typical Connections DGC-2020ES

CAN Connections

Typical CAN connections are shown in Figure 8 and Figure 9.

Note

- 1. If the DGC-2020ES is providing one end of the J1939 bus, a 120 ohm, ½ watt terminating resistor should be installed across terminals 14 (CANL) and 13 (CANH).
- 2. If the DGC-2020ES is not providing one end of the J1939 bus, the stub connecting the DGC-2020ES to the bus should not exceed 914 mm (3 ft) in length.
- 3. The maximum bus length, not including stubs, is 40 m (131 ft).
- The J1939 drain (shield) should be grounded at one point only. If grounded elsewhere, do not connect the drain to the DGC-2020ES.

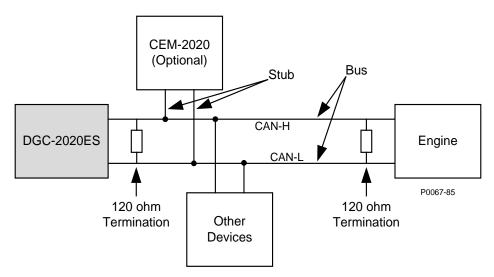


Figure 8. CAN Interface with DGC-2020ES Providing One End of the Bus

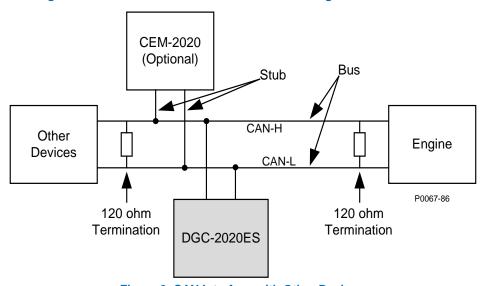


Figure 9. CAN Interface with Other Devices

DGC-2020ES Typical Connections

CEM-2020 Connections

The CEM-2020 (Contact Expansion Module) is an optional module that may be installed with the DGC-2020ES. It is a remote auxiliary device that provides additional contact inputs and outputs for the DGC-2020ES. This module interfaces to the DGC-2020ES via CAN, thus the CAN terminals are the only common connections (Figure 10) between the DGC-2020ES and CEM-2020. Refer to the *CEM-2020* chapter for more information.

Refer to Terminals and Connectors for details on DGC-2020ES CAN connections.

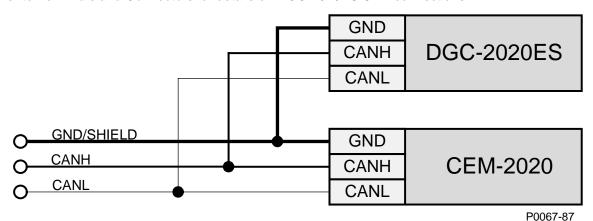


Figure 10. DGC-2020ES and CEM-2020 CAN Connections

Installation for CE Systems

For CE compliant systems, it may be required to route ac voltage and current sensing wires separately from other wires.

Installation in an Ungrounded System Application

When the DGC-2020ES is controlling equipment that is part of an ungrounded system, it is recommended that potential transformers be employed on the voltage sensing inputs to provide full isolation between the DGC-2020ES and monitored voltage phases.

Typical Connections DGC-2020ES

Power Input

Control power for the DGC-2020ES is typically supplied by the genset starter battery. Power from the battery is supplied to an internal power supply that provides power for DGC-2020ES logic, protection, and control functions.

Nominal Voltage Input and Acceptable Range of Input Voltage

A nominal voltage of 12 or 24 Vdc within a range of 6 to 32 Vdc is accepted. Control power must be of the correct polarity. Although reverse polarity will not cause damage, the DGC-2020ES will not operate.

Terminal Assignments

Input power is applied to terminals 18 (BATT+), 17 (BATT-), and 16 (CHASSIS).

Power Consumption

The amount of power consumed by the DGC-2020ES varies based on the selected mode. The power saving Sleep mode consumes 4.5 W with all relays de-energized. The Normal Operational Mode consumes 6.5 watts in Run mode with the LCD heater off and 3 relays energized. The Maximum Operational Mode consumes 14 watts in Run mode with the LCD heater on and 7 relays energized.

Battery Ride-Through Capability

Starting at 10 Vdc, withstands cranking ride-through down to 0 Vdc for 50 milliseconds.

Fuse Protection

To follow UL guidelines, a 5 A maximum, 32 Vdc supplementary fuse must be implemented in the battery input circuit to the DGC-2020ES.

DGC-2020ES Power Input



Power Input DGC-2020ES

Voltage and Current Sensing

The DGC-2020ES senses generator voltage, generator current, and bus voltage through dedicated, isolated inputs.

Generator Voltage

The DGC-2020ES accepts either line-to-line or line-to-neutral generator sensing voltage over the range of 12 to 576 volts, rms line-to-line. Single-phase generator voltage is sensed across phases A and B. Generator voltage sensing terminals are listed in Table 13.

Terminal	Description
40 (GEN VN)	Neutral generator voltage sensing input
41 (GEN VC)	C-phase generator voltage sensing input
43 (GEN VB)	B-phase generator voltage sensing input
45 (GEN VA)	A-phase generator voltage sensing input

Table 13. Generator Voltage Sensing Terminals

Bus Voltage

Bus sensing over the range of 12 to 576 volts rms line-to-line is accepted by the DGC-2020ES. Sensing of bus voltage enables the DGC-2020ES to detect failures of the mains (utility). Controllers with style number xx2 measure bus voltage sensing to perform automatic mains failure transfers. Single-phase bus voltage is sensed across phases A and B. Bus voltage sensing terminals are listed in Table 14.

Terminal	Description
46 (BUS VA)	A-phase bus voltage sensing input
48 (BUS VB)	B-phase bus voltage sensing input
50 (BUS VC)	C-phase bus voltage sensing input

Table 14. Bus Voltage Sensing Terminals

Generator Current

The DGC-2020ES has sensing inputs for A-phase, B-phase, and C-phase generator current. Depending on the style number, a DGC-2020ES has a nominal sensing current rating of 1 Aac or 5 Aac. A style number of 1xx indicates 1 Aac nominal current sensing and a style number of 5xx indicates 5 Aac nominal current sensing. Generator current sensing terminals are listed in Table 15.

Terminal	Description	
38 (IA+)	A phone consister covered consistering	
37 (IA–)	A-phase generator current sensing input	
36 (IB+)	D. I	
35 (IB–)	B-phase generator current sensing input	
34 (IC+)	C phase generator current consing input	
33 (IC-)	C-phase generator current sensing input	

Table 15. Generator Current Sensing Terminals

Note

Unused current sensing inputs should be shorted to minimize noise pickup.

Caution

Generator current sensing terminals 37 (IA–), 35 (IB–), and 33 (IC–) must be terminated to ground for proper operation.

Speed Signal Inputs

The DGC-2020ES uses signals from the generator voltage sensing inputs and magnetic pickup (MPU) input to detect machine speed.

Magnetic Pickup

Voltage supplied by a magnetic pickup is scaled and conditioned for use by the internal circuitry as a speed signal source. The MPU input accepts a signal over the range of 3 to 35 volts peak and 32 to 10,000 hertz.

Terminals

Magnetic pickup connections are provided at terminals 31 (+) and 32 (-).

Generator Sensing Voltage

The generator voltage sensed by the DGC-2020ES is used to measure frequency and can be used to measure machine speed.

Terminals

Sensing voltage is applied to terminals 45 (A-phase), 43 (B-phase).

DGC-2020ES Speed Signal Inputs



Speed Signal Inputs DGC-2020ES

Specifications

DGC-2020ES electrical and physical characteristics are listed in the following paragraphs.

Control Power

Nominal	12 or 24 Vdc
Range	6 to 32 Vdc
Terminals	18 (±) 17 (±) 16 (cha

Power Consumption

Sleep Mode	. 4.5 W - LCD heater off, all relays de-energized
Normal Operational Mode	. 6.5 W - Run mode, LCD heater off, 3 relays energized
Maximum Operational Mode	. 14 W - Run mode, LCD heater on, 7 relays energized

Battery Ride Through

Starting at 10 Vdc, withstands cranking ride-through down to 0 Vdc for 50 ms

Current Sensing

Burden	1 VA
Terminals	38, 37 (A-phase)
	36, 35 (B-phase)
	34, 33 (C-phase)

1 Aac Current Sensing

Continuous Rating	0.02 to 1.0 Aac
1 Second Rating	5 Aac
0.050 Second Rating	10 Aac

5 Aac Current Sensing

Continuous Rating	0.1 to 5.0 Aac
1 Second Rating	25 Aac
0.050 Second Rating	

Voltage Sensing

Range	12 to 576 V rms, line-to-line
Frequency	50/60 Hz
Frequency Range	.10 to 72 Hz
Burden	. 1 VA
1 Second Rating	720 V rms

Generator Sensing

Configuration	Line-to-line or line-to-neutral
Generator Sensing Terminals	45 (A-phase)
Ğ	43 (R-phase)

43 (B-phase) 41 (C-phase) 40 (Neutral)

DGC-2020ES Specifications

<u>Bus Sensing</u>	
Configuration	. Line-to-line
Bus Sensing Terminals	. 46 (A-phase)
(Optional with style number xx2)	48 (B-phase)
	50 (C-phase)

Contact Sensing

Contact sensing inputs include seven programmable inputs. All inputs accept dry contacts.

Time from a DGC-2020ES input application to:

- Shutdown the generator via an alarm = 490 ms max
- Close a relay on board the DGC-2020ES = 215 ms max
- Close a relay on board the CEM-2020 = 400 ms max

Notes

A contact input is true (on) if the input is connected to battery ground with a resistance of less than 240 ohms.

The maximum length of wire that can be accommodated depends on the resistance of the wire, and the resistance of the contacts of the device driving the input at the far end of the wire.

The maximum wire length can be calculated as follows:

 $L_{max} = (240 - R_{device})/(Resistance per Foot of Desired Wire)$

Terminals

Input 1	3,	17
Input 2	4,	17
Input 3	5,	17
Input 4	6,	17
Input 5	7,	17
Input 6	8,	17
Input 7	9,	17

Engine System Inputs

Stated accuracies are subject to the accuracy of the senders used. Values within these ranges are deemed "good" and the DGC-2020ES will use them for the appropriate calculation and protection. Values outside these ranges are deemed "bad" and the DGC-2020ES will begin timing towards a sender failure condition.

Fuel Level Sensing

Resistance Range	. 5 to 250 Ω nominal
Terminals	. 1, 2 (sender common)
Accuracy	$\pm 1.3~\Omega$ or $\pm 2.1\%$ of actual resistance

Coolant Temperature Sensing

Resistance Range	. 5 to 2,750 Ω nominal
Terminals	. 53, 2 (sender common)
Accuracy	$0.\pm6~\Omega$ or $\pm2.4\%$ of actual resistance

Specifications DGC-2020ES

Oil Pressure Sensing

Engine Speed Sensing

Magnetic Pickup

Voltage Range 3 to 35 V peak (6 to 70 V peak-peak)

Generator Voltage

Output Contacts

Start, Run, and Prestart Relays

Terminals

START	19,	20
RUN	21,	22
PRE	23,	24

Programmable Relays (4)

Terminals

Output 1	26, 25 (common)
Output 2	27, 25 (common)
Output 3	29, 28 (common)
Output 4	30, 28 (common)

The programmable relays share common terminals: terminal 25 is used for outputs 1 and 2, terminal 28 is used for outputs 3 and 4.

Metering

Generator and Bus Voltage (rms)

Metering Range	. 0 to 576 Vac (direct measurement)
	577 to 99,999 Vac (through VT using VT ratio setting)
VT Ratio Range	. 1:1 to 125:1 in primary increments of 1
Accuracy*	±3.0% of programmed rated voltage or ±3 Vac
Display Resolution	.1 Vac

Voltage metering indicates 0 V when generator voltage is below 2% of the full-scale rating.

DGC-2020ES Specifications

Generator Current (rms)

Generator current is measured at the secondary windings of user-supplied 1 A or 5 A CTs.

Metering Range...... 0 to 5,000 Aac

Display Resolution 1 Aac

Current metering indicates 0 A when generator current is below 2% of the full-scale rating.

Generator and Bus Frequency

Frequency is sensed through the generator and bus voltage inputs (phases A and B).

Apparent Power

Indicates total kVA and individual line kVA (4-wire, line-to-neutral or 3-wire, line-to-line).

Measurement/Calculation Methods

Total	. kVA = (VL-L × IL × $\sqrt{3}$) ÷ 1000
4-Wire, Line-to-Neutral	. kVA calculated with respect to neutral
3-Wire, Line-to-Line	. A-phase kVA = VAB $ imes$ IA \div 1000 \div $\sqrt{3}$
	B-phase kVA = VBC \times IB \div 1000 \div $\sqrt{3}$
	C-phase kVA = VcA × Ic \div 1000 \div $\sqrt{3}$
Accuracy	. $\pm 5\%$ of the full-scale indication or ± 6 kVA *

* Applies when temperature is between –40°C to +70°C. KVA metering indicates 0 kVA when the generator kVA is below 2% of the full-scale rating.

Power Factor

Metering Range	0.2 leading to 0.2 lagging
Calculation Method	PF = cosine of the angle between phase AB voltage (Vab) and
phase A current (Ia) *	
Accuracy	±0.02 †

- * In single-phase AC-connected machines, it is the cosine of the angle between phase CA voltage (Vca) and phase C current (Ic).
- † Applies when temperature is between –40°C to +70°C (–40°F to +158°F).

Note

For the DGC-2020ES to correctly meter power factor, the generator must be rotating in the same phase sequence as dictated by the generator phase rotation setting.

Real Power

Indicates total kW and individual line kW (4-wire, line-to-neutral or 3-wire line-to-line)

Measurement/Calculation Methods

Total PF \times Total kVA 4-Wire, Line-to-Neutral kW calculated with respect to neutral

Specifications DGC-2020ES

3-Wire, Line-to-Line	A-phase kW = $V_{AB} \times I_{A} \times PF \div 1000 \div \sqrt{3}$
	B-phase kW = V _{BC} \times I _B \times PF \div 1000 \div $\sqrt{3}$
	C-phase kW = Vca × Ic × PF \div 1000 \div $\sqrt{3}$
Accuracy	\pm 5% of the full-scale indication or \pm 4 kW *

* Applies when temperature is between –40°C to +70°C. KW metering indicates 0 kW when the generator kW is below 2% of the full-scale rating.

Oil Pressure

Coolant Temperature

Battery Voltage

Engine RPM

Metering Range	. 0 to 4,500 rpm
Accuracy*	. ±2% of actual indication or ±2 rpm
Display Resolution	. 2 rpm

^{*} When engine speed is below 2% of full-scale, reported rpm is 0.

Engine Run Time

Maintenance Timer

Maintenance timer indicates the time remaining until genset service is due. Value is retained in nonvolatile memory.

Fuel Level

Metering Range	0 to 100%
Accuracy	±3% (subject to accuracy of sender)
Display Resolution	1.0%

DGC-2020ES Specifications

Generator Protection Functions

Overvoltage (59) and Undervoltage (27)

Pickup Range......70 to 1,000 Vac

Pickup Increment 1 Vac

Activation Delay Range 0 to 30 s Activation Delay Increment 0.1 s

Note

The maximum voltage that can be safely applied to the DGC-2020ES is 576 V. The pickup range is higher so that when the low-line override is used, and the scale factor is 0.5 or less, effective protection levels of 500 V can be reached with a scale factor of 0.5.

Underfrequency (81U) and Overfrequency (81O)

Inhibit Voltage Range......70 to 576 Vac (81U function only)

Overcurrent (50)

Time Dial Increment 0.1

Phase Imbalance (47)

Logic Timers

 Hours Setting Range
 0 to 250

 Hours Setting Increment
 1

 Minutes Setting Range
 0 to 250

 Minutes Setting Increment
 1

 Seconds Setting Range
 0 to 1,800

 Seconds Setting Increment
 0.1

 Accuracy
 ±15 ms

Communication Interface

USB

RDP-110

Minimum Wire Size 20 AWG

Specifications DGC-2020ES

Maximum Wire Length	4,000 feet (1,219 meters)
Terminals	11 (RDP TxD+), 10 (RDP TxD-)

CAN

Notes

- 1. If the DGC-2020ES is providing one end of the J1939 bus, a 120 ohm, ½ watt terminating resistor should be installed across terminals 14 (CANL) and 13 (CANH).
- If the DGC-2020ES is not providing one end of the J1939 bus, the stub connecting the DGC-2020ES to the bus should not exceed 914 mm (3 ft) in length.
- 3. The maximum bus length, not including stubs, is 40 m (131 ft).
- The J1939 drain (shield) should be grounded at one point only. If grounded elsewhere, do not connect the drain to the DGC-2020ES.

Real-Time Clock

Clock has leap year and selectable daylight saving time correction. Backup capacitor and backup battery sustain timekeeping during losses of DGC-2020ES control power.

Resolution 1 s

Accuracy..... ±1.73 s/d at 25°C

Clock Holdup

Capacitor Holdup Time Up to 24 hours depending on conditions

Battery Holdup Time Approximately 10 years depending on conditions

Liquid Crystal Display (LCD)

LCD Heater

The ambient temperature is monitored by a temperature sensor located near the LCD inside the DGC-2020ES. The LCD heater turns on when the ambient temperature falls below 0°C (32°F). The heater turns off when the ambient temperature rises above 5°C (41°F). This range of operation implements 5°C (9°F) of hysteresis between when the heater turns on and turns off.

Type Tests

Shock and Vibration	EN60068-2-6
Dielectric Strength	IEC 255-5
Impulse	EN60664-1
Transients	EN61000-4-4
Static Discharge	EN61000-4-2

DGC-2020ES Specifications

Shock

Withstands 15 G in three perpendicular planes.

Vibration

Tested in three mutually perpendicular planes for 8 hours over the following ranges: 3 to 25 Hz at 0.063 inches (1.6 mm), peak amplitude 25 to 2.000 Hz at 5G

Radio Interference

Type tested using a 5 W, hand-held transceiver operating at random frequencies centered around 144 and 440 MHz with the antenna located within 150 mm (6") of the device in both vertical and horizontal planes.

HALT (Highly Accelerated Life Testing)

HALT is used by Basler Electric to prove that our products will provide the user with many years of reliable service. HALT subjects the device to extremes in temperature, shock, and vibration to simulate years of operation, but in a much shorter period span. HALT allows Basler Electric to evaluate all possible design elements that will add to the life of this device. As an example of some of the extreme testing conditions, the DGC-2020ES was subjected to temperature tests (tested over a temperature range of –100°C to +130°C), vibration tests (of 5 to 50 G at +20°C), and temperature/vibration tests (tested at 50 G over a temperature range of –95°C to +125°C). Combined temperature and vibration testing at these extremes proves that the DGC-2020ES is expected to provide long-term operation in a rugged environment. Note that the vibration and temperature extremes listed in this paragraph are specific to HALT and do not reflect recommended operation levels.

Ignition System

Tested in close proximity to an unshielded, unsuppressed Altronic DISN 800 Ignition System.

Environment

Operating Temperature	-40 to +158°F (-40 to +70°C)
Storage Temperature	-40 to +185°F (-40 to +85°C)
Humidity	IEC 68-2-38
Salt Spray	IEC 68-2-52
Ingress Protection	IEC IP56 for front panel

UL Approval

The DGC-2020ES is a Recognized Component applicable to the Canadian and US safety standards and requirements by UL. The product is covered under UL File (E97035 FTPM2/FTPM8) and evaluated to the following standards through UL:

- UL6200
- CSA C22.2 No. 14

CSA Certification

The DGC-2020ES is Certificated under CSA report 1042505 (LR23131-138S) and evaluated to the following standards through CSA:

- CSA C22.2 No. 0
- CSA C22.2 No. 14

Specifications DGC-2020ES

CE Compliance

This product has been evaluated and complies with the relevant essential requirements set forth in the following EC Directives and by the EU legislation:

- Low Voltage Devices (LVD) 2014/35/EU
- Electromagnetic Compatibility (EMC) 2014/30/EU
- Hazardous Substances (ROHS2) -2011/65/EU

Harmonized Standards used for evaluation:

- EN 50178 Electronic Equipment for use in Power Installations
- EN 61000-6-4 Electromagnetic Compatibility (EMC), Generic Standards, Emission Standard for Industrial Environments
- EN 61000-6-2 Electromagnetic Compatibility (EMC), Generic Standards, Immunity for Industrial Environments
- EN 50581 Technical Documentation for the Assessment of Electrical and Electric Products with Respect to the Restriction of Hazardous Substances (ROHS2)

NFPA Compliance

Designed to comply with NFPA Standard 110, Standard for Emergency and Standby Power.

EAC Mark (Eurasian Conformity)

EAC Mark (Eurasian Conformity)

TC RUUS.HO03.B.00210

- TP TC 004/2011
- TP TC 020/2011

Physical

DGC-2020ES Specifications



Specifications DGC-2020ES

Maintenance

Preventive maintenance consists of periodically checking that the connections between the DGC-2020ES and the system are clean and tight. Periodically check that the mounting hardware is clean and fastened with the proper amount of torque. DGC-2020ES units are manufactured using state-of-the-art, surface-mount technology. These components are encased in potting material. As such, Basler Electric recommends that no repair procedures be attempted by anyone other than Basler Electric personnel.

Storage

This device contains long-life aluminum electrolytic capacitors. For devices that are not in service (spares in storage), the life of these capacitors can be maximized by energizing the device for 30 minutes once per year.

DGC-2020ES Maintenance



Maintenance DGC-2020ES

Troubleshooting

If you do not get the results that you expect from the DGC-2020ES, first check the programmable settings for the appropriate function. Use the following troubleshooting procedures when difficulties are encountered in the operation of your genset control system.

Communications

USB Port Does Not Operate Properly

Step 1. Verify that the proper port of your computer is being used. For more information, refer to the *Communication* chapter in the *Configuration* manual.

CAN Communication Does Not Operate Properly

- Step 1: Verify that there is a 120-ohm termination resistor on each end of the bus section of the wiring, and that there are not any termination resistors at any node connections that are on stubs from the main bus.
- Step 2: Check all CAN wiring for loose connections and verify that the CAN H and CAN L wires have not gotten switched somewhere on the network.
- Step 3: Verify that the cable length of the bus section of the wiring does not exceed 40 meters (131 feet), and verify that any stubs from the main bus do not exceed 3 meters (9.8 feet) in length.
- Step 4: If the engine is equipped with a Volvo or MTU ECU, verify that the ECU Configuration setting is set to match the actual ECU configuration.

Inputs and Outputs

Programmable Inputs Do Not Operate as Expected

- Step 1. Verify that all wiring is properly connected. Refer to the *Typical Connections* chapter.
- Step 2. Confirm that the inputs are programmed properly.
- Step 3. Ensure that the input at the DGC-2020ES is actually connected to the BATT- terminal (17).

Programmable Outputs Do Not Operate as Expected

- Step 1. Verify that all wiring is properly connected. Refer to the *Typical Connections* chapter.
- Step 2. Confirm that the outputs are programmed properly.

Metering/Display

Incorrect Display of Battery Voltage, Coolant Temperature, Oil Pressure, or Fuel Level

- Step 1. Verify that all wiring is properly connected. Refer to the *Typical Connections* chapter.
- Step 2. Confirm that the SENDER COM terminal (2) is connected to the negative battery terminal and the engine-block side of the senders. Current from other devices sharing this connection can cause erroneous readings.
- Step 3. If the displayed battery voltage is incorrect, ensure that the proper voltage is present between the BATT+ terminal (18) and the SENDER COM terminal (2).
- Step 4. Verify that the correct senders are being used.
- Step 5. Use a voltmeter connected between the BATT– terminal (17) and the SENDER COM terminal (2) on the DGC-2020ES to verify that there is no voltage difference at any time. Any voltage

DGC-2020ES Troubleshooting

- differences may manifest themselves as erratic sender readings. Wiring should be corrected so that no differences exist.
- Step 6: Check the sender wiring and isolate sender wiring from any of the ac wiring in the system. The sender wiring should be located away from any power ac wiring from the generator and any ignition wiring. Separate conduits should be used for sender wiring and any ac wiring.

Incorrect Display of Generator Voltage

- Step 1. Verify that all wiring is properly connected. Refer to the *Typical Connections* chapter.
- Step 2. Ensure that the proper voltage is present at the DGC-2020ES voltage sensing inputs (40, 41, 43, and 45).
- Step 3. Verify that the voltage transformer ratio and sensing configuration is correct.
- Step 4. Confirm that the voltage sensing transformers are correct and properly installed.

Incorrect Measurement or Display of Generator Current

- Step 1. Verify that all wiring is properly connected. Refer to the *Typical Connections* chapter.
- Step 2. Ensure that the proper current is present at the DGC-2020ES current sensing inputs 33, 34, 35, 36, 37, and 38.
- Step 3. Verify that the current sensing transformer ratios are correct.
- Step 4. Confirm that the current sensing transformers are correct and properly installed.

Incorrect Display of Engine RPM

- Step 1. Verify that all wiring is properly connected. Refer to the *Typical Connections* chapter.
- Step 2. Verify that the flywheel teeth setting is correct.
- Step 3. Verify that the prime mover governor is operating properly.
- Step 4. Verify that the measured frequency of the voltage at the MPU input (31 and 32) is correct.
- Step 5. If the MPU is shared with the governor, verify that the polarity of the MPU input to the governor matches the polarity of the MPU input to the DGC-2020ES.

DGC-2020ES Indicates Incorrect Power Factor

Check the rotation of the machine and the labeling of the A-B-C terminals. The machine must be rotating in the same phase sequence as dictated by the generator phase rotation setting for correct power factor metering. A power factor indication of 0.5 with resistive load present is a symptom of incorrect phase rotation.

LCD is Blank and all LEDs are Flashing at Approximately Two-Second Intervals

This indicates that the DGC-2020ES does not detect that valid application firmware is installed. The unit is running its boot loader program, waiting to accept a firmware upload.

- Step 1. Start BESTCOMS*Plus*[®]. Use the top pull-down menu and select FILE > NEW > DGC-2020ES.
- Step 2. Select COMMUNICATIONS > UPLOAD DEVICE FILES and select the device package file that contains the firmware and language you want to upload.
- Step 3. Check the boxes for DGC-2020ES Firmware and DGC-2020ES Language Module. Click the UPLOAD button to start the upload process.

Ground Faults Detected in Ungrounded System Applications

Step 1: Verify that there is no connection from the neutral connection of the generator to the system ground.

Troubleshooting DGC-2020ES

Step 2: Perform insulation resistance tests on the system wiring to check for insulation integrity in the overall system.

- Step 3: If ground faults are detected on a DGC-2020ES in an ungrounded system application, it is recommended that potential transformers be employed on the voltage sensing inputs to provide full isolation between the DGC-2020ES and monitored voltage phases.
- Step 4: If potential transformers are in place, remove the connectors from the DGC-2020ES one at a time. If removal of a connector removes the ground fault, check the system wiring to that connector and out into the system to verify that connections are secure and all wiring insulation is in good condition.

Generator Breaker and Mains Breaker

Generator Breaker Will Not Close to a Dead Bus

- Step 1: Review the description of how the generator breaker logic element functions contained in the GENBRK logic element description in the BESTlogic ™Plus chapter in the Configuration manual.
- Step 2: Review the section on breaker close requests in the *Breaker Management* chapter in the *Configuration* manual.
- Step 3: Navigate to the SETTINGS > BREAKER MANAGEMENT > BREAKER HARDWARE > GEN BREAKER screen and set DEAD BUS CL ENBL to ENABLE.
- Step 4: Verify that the Generator status is stable. The breaker will not close if the generator status is not stable. Check status by using the Metering Explorer in BESTCOMS *Plus* and verify that when the generator is running, the GEN STABLE status LED is lit. If necessary, modify the settings on the SETTINGS > BREAKER MANAGEMENT > BUS CONDITION DETECTION screen.
- Step 5: Verify the bus status is DEAD. Check status by using the Metering Explorer in BESTCOMS *Plus* and verify that when the generator is running, the BUS DEAD status LED is lit. If necessary, modify the settings on the SETTINGS > BREAKER MANAGEMENT > BUS CONDITION DETECTION screen.
- Step 6: Verify the connections in BESTlogic *Plus* Programmable Logic to the generator breaker logic element. The *Status* input must be driven by an "A" or normally open contact from the generator breaker. The OPEN and CLOSE command inputs on the left side of the logic block are inputs for open and close commands. These can be wired to physical inputs if it is desired to have open and close command switches. If they are wired, they must either be pulsed inputs, or some logic must be employed so that the open and close command inputs are never driven at the same time. If these are both driven at the same time, the breaker is receiving open and close commands simultaneously. The breaker will not change state if it is being commanded to open and close at the same time.
- Step 7: Verify the breaker is receiving a close command. Breaker close command sources are:
 - The DGC-2020ES itself when the automatic mains fail transfer (ATS) feature is enabled.
 - The DGC-2020ES itself when the RUN WITH LOAD logic element receives a *Start* pulse in the programmable logic.
 - The DGC-2020ES itself when started from the Exercise Timer and the Run with Load box is checked in the Generator Exerciser settings.
 - Manual Breaker Close Input Contacts applied to the Open and Close inputs on the left side of the Generator Breaker logic element in the programmable logic.
- Step 8: Verify the wiring to the breaker from the DGC-2020ES. If it seems OK, you can do a manual close and open by modifying the programmable logic. Map some unused outputs to the OPEN and CLOSE outputs from the Gen Breaker Block in the programmable logic. Map a virtual switch to the logic output that would normally be the breaker open output. Map another virtual switch to the logic output that would normally be the breaker close output. Connect with BESTCOMS *Plus*, and exercise the virtual switches using the Control panel located in the

DGC-2020ES Troubleshooting

Metering Explorer. Never turn open and close on at the same time. This could damage the breaker and/or motor operator. If everything is working as expected, restore the logic to its original diagram.

Generator Breaker Does Not Open When It Should

- Step 1: Review the description of how the generator breaker logic element functions contained in the GENBRK logic element description in the *BESTlogicPlus* chapter in the *Configuration* manual.
- Step 2: Review the section on breaker operation requests in the *Breaker Management* chapter in the *Configuration* manual.
- Step 3: Verify the connections in BESTlogic *Plus* Programmable Logic to the generator breaker logic element. The *Status* input must be driven by an "A" or normally open contact from the generator breaker. The OPEN and CLOSE command inputs on the left side of the logic block are inputs for open and close commands. These can be wired to physical inputs if it is desired to have open and close command switches. If they are wired, they must either be pulsed inputs, or some logic must be employed so that the open and close command inputs are never driven at the same time. If these are both driven at the same time, the breaker is receiving open and close commands simultaneously. The breaker will not change state if it is being commanded to open and close at the same time.
- Step 4: Verify the breaker is receiving an open command. Breaker open command sources are:
 - The DGC-2020ES itself when the automatic transfer (ATS) feature is enabled.
 - The DGC-2020ES itself when the RUN WITH LOAD logic element receives a *Stop* pulse in the programmable logic.
 - The DGC-2020ES itself when shutting down the engine due to an active alarm.
 - The DGC-2020ES itself when ending a run session from the Exercise Timer and the *Run* with Load box is checked in the Generator Exerciser settings.
 - Manual Breaker Open Input Contacts applied to the Open and Close inputs on the left side of the Generator Breaker logic element in the programmable logic.
- Step 5: Verify the wiring to the breaker from the DGC-2020ES. If it seems OK, you can do a manual close and open by modifying the programmable logic. Map some unused outputs to the OPEN and CLOSE outputs from the Gen Breaker Block in the programmable logic. Map a virtual switch to the logic output that would normally be the breaker open output. Map another virtual switch to the logic output that would normally be the breaker close output. Connect with BESTCOMS Plus, and exercise the virtual switches using the Control panel located in the Metering Explorer. Never turn open and close on at the same time. This could damage the breaker and/or motor operator. If everything is working as expected, restore the logic to its original diagram.

Mains Breaker Does Not Open When Mains Fails

- Step 1: Verify that a Mains Breaker has been configured by examining the settings on the SETTINGS > BREAKER MANAGEMENT > BREAKER HARDWARE screen.
- Step 2: Verify the mains breaker has been correctly included in the programmable logic.
- Step 3: Verify that the MAINS FAIL TRANSFER parameter is set to ENABLE on the SETTINGS > BREAKER MANAGEMENT > BREAKER HARDWARE screen.
- Step 4: Verify that a failure of the mains is detected by the DGC-2020ES. Check status using the Metering Explorer in BESTCOMS *Plus* and verify that the MAINS FAIL status LED is lit when the power on the DGC-2020ES bus voltage input is either out of voltage or frequency range. If necessary, modify the settings on the SETTINGS > BREAKER MANAGEMENT > BUS CONDITION DETECTION screen to achieve correct detection.
- Step 5: Verify the wiring to the breaker from the 14BDGC-2020ES. If it seems OK, you can do a manual close and open by modifying the programmable logic. Map some unused outputs to the

Troubleshooting DGC-2020ES

OPEN and CLOSE outputs from the Gen Breaker Block in the programmable logic. Map a virtual switch to the logic output that would normally be the breaker close output. Map another virtual switch to the logic output that would normally be the breaker close output. Connect with BESTCOMS*Plus*, and exercise the virtual switches using the Control panel located in the Metering Explorer. Never turn open and close on at the same time. This could damage the breaker and/or motor operator. If everything is working as expected, restore the logic to its original diagram.

Mains Breaker Does Not Close After Mains Returns

- Step 1: Verify that a Mains Breaker has been configured by examining the settings on the SETTINGS > BREAKER MANAGEMENT > BREAKER HARDWARE screen.
- Step 2: Verify the mains breaker has been correctly included in the programmable logic.
- Step 3: Verify that the MAINS FAIL TRANSFER parameter is set to ENABLE on the SETTINGS > BREAKER MANAGEMENT > BREAKER HARDWARE screen.
- Step 4: Verify that stable mains power is detected by the DGC-2020ES. Check status using the Metering Explorer in BESTCOMS *Plus* and verify that the MAINS STABLE status LED is lit when the power on the DGC-2020ES bus voltage input is good. If necessary, modify the settings on the SETTINGS > BREAKER MANAGEMENT > BUS CONDITION DETECTION screen to achieve correct detection.
- Step 5: Verify the wiring to the breaker from the DGC-2020ES. If it seems OK, you can do a manual close and open by modifying the programmable logic. Map some unused outputs to the OPEN and CLOSE outputs from the Gen Breaker Block in the programmable logic. Map a virtual switch to the logic output that would normally be the breaker open output. Map another virtual switch to the logic output that would normally be the breaker close output. Connect with BESTCOMS*Plus*, and exercise the virtual switches using the Control panel located in the Metering Explorer. Never turn open and close on at the same time. This could damage the breaker and/or motor operator. If everything is working as expected, restore the logic to its original diagram.

DGC-2020ES Front Panel Debug Screen

There is one debug screen in the DGC-2020ES that can be useful for debugging I/O module related issues. The following debug screen is available: CEM DEBUG

CEM DEBUG

This screen shows the binary data that is being sent between the CEM-2020 (Contact Expansion Module) and the DGC-2020ES.

The CEM DEBUG screen is located on the front panel at SETTINGS > SYSTEM PARAMS > REMOTE MODULE SETUP > CEM SETUP > CEM DEBUG MENU.

The following parameters are visible on the CEM DEBUG screen:

- DGC TO CEM BP: DGC-2020ES to CEM-2020 Binary Points. This is the status of the CEM-2020 output relays being transmitted from the DGC-2020ES to the CEM-2020. This is a 32-bit, bit packed number representing the desired states of the CEM-2020 outputs. The left most bit is the first output, etc.
- CEM TO DGC BP: CEM-2020 to DGC-2020ES Binary Points. This is the status of the CEM-2020 inputs being transmitted from the CEM-2020 to the DGC-2020ES. This is a 32-bit, bit packed number representing the metered states of the CEM-2020 inputs. The left most bit is the first input, etc.

DGC-2020ES Troubleshooting



Troubleshooting DGC-2020ES

Revision History

Table 16 provides a historical summary of the changes made to the DGC-2020ES hardware. Firmware changes are listed in Table 17 and software changes are listed in Table 18. The corresponding revisions made to this instruction manual are summarized in Table 19. Revisions are listed in chronological order.

Table 16. Hardware Revision History

Hardware Version and Date	Change			
A, Mar-13	Initial release			
B, Jun-13	Maintenance release			
C, Apr-14	Released firmware version 1.01.00			
D, May-14	Released firmware version 1.01.01			
E, Nov-14	 Released firmware version 1.02.00 and BESTCOMSPlus 3.07.00 			
F, Jul-15	 Released firmware version 1.03.00 and BESTCOMSPlus 3.14.00 			
G, Aug-16	Front panel upgraded with a membrane switch overlay			

Table 17. Firmware Revision History

	Table 17. Firmware Revision History					
Firmware Version and Date	Change					
1.00.00, Mar-13	Initial release					
1.01.00, Jan-14	Changed to make horn always sound for pre-alarm after alarm silence button is pressed					
	 Extended minimum range of Low Coolant Temp Pre-alarm down to 0 degrees F 					
	 Changed to prevent default run statistics after firmware upload 					
	 Modified Diesel Particulate Filter Soot Level and Regeneration Required Status Information to use the Diesel Particulate Filter Status parameter (SPN 3701) 					
	 Added a one-line diagram to the Front-Panel Overview screen Improved the Event Log 					
	 Increased number of events to 50 					
	Added Scania Engine ECU support					
	 Added Diesel Exhaust Fluid Level on Overview screen on systems which have Selective Catalytic Reduction with Diesel Exhaust Fluid implemented 					
	 Added Diesel Exhaust Fluid Tank Level and Percent kW Load to Configurable Metering 					
	 Modified Cummins Proprietary J1939 communications to support Cummins QSX-15 model and run at RPM selected under Speed Setup 					
	 Modified Volvo Proprietary J1939 communications to support RPM selection 					
	 Added ATS Programmable Function Setting to HMI 					
	 Removed Contact Input Recognition Parameter as a setting for the ATS Programmable Function 					
	 Removed Contact Input Recognition Parameter as a setting for the Low Coolant Level, Batt Charger Fail, and Fuel Leak Detect Programmable Functions 					
	 Removed Contact Input Recognition Parameter as a setting for the Low Fuel Level Programmable Function 					
	 Added logic point for DPF Lamp Status from Diesel Particulate Filter Control 1 PGN 					

DGC-2020ES Revision History

Firmware	Change				
Version and Date	Change				
	Changed to prevent Oil Pressure Crank Disconnect from operating if there is a valid RPM Source Pressured the letter "DDE" from DDE Research Required and DDE. **The control of the letter of the of the lett				
	 Removed the letter "DPF" from DPF Regenerate Required and DPF Regeneration Inhibited Strings 				
	 Added Selective Catalytic Reduction Parameters to the list of strings displayed for SPN's in Diagnostic Trouble Codes 				
	 Modified front panel so that if MTU Fault Codes are in effect while an alarm or pre-alarm is in effect, the DGC-2020ES will alternate between the Alarm or Pre-alarm display and the MTU Fault Code display 				
	Added a Mains Fail Transfer Status screen on the front panel				
	 Changed to prevent unit from starting the machine when Battle Override is engaged after an alarm occurs, but the OFF button has never been pressed to clear the alarm, if the DGC pulses while in the alarm state, at the end of the pulse cycle 				
	 Generator Status string now displays Alarm if Battle Override is applied after an alarm shutdown 				
1.01.01, Apr-14	Made the J1939 data menu available through the HMI when the unit is configured for Scania ECU type				
1.02.00, Oct-14	Added MTU Speed Demand Switch setting from logic capability				
	Added a rest timer for cyclic cranking				
	 Added Mains Fail Return Fail pre-alarm and Mains Fail Max Return Time setting 				
	Added John Deere to list of ECU configurations				
	 Changed DEF EMPTY pre-alarm to DEF LOW SEVERE 				
	 Changed DEF ENGINE DERATE pre-alarm to DEF INDUCEMENT Added descriptive text for Diagnostic Trouble Codes (DTC's) 				
	broadcast by Mercedes, PSI, and MTU-ECU9 engine ECU's • Added ECU9 Fault Code list for MTU				
1.03.00, May-16	Added Cylinder Cutout Enable Override logic element				
	Added a setting for Expected Engine ECU Address				
	Added a setting for CAN Bus Low Coolant Level Alarm Enable Changed to and English Following FOLL				
	 Changed to set Expected Engine ECU Address to 0 when ECU CONFIG is GM/DOOSAN. 				
	Added Chinese language support				
	 Modified checksum handling to prevent a false Checksum Fail pre- alarm 				
	 Changed alarm annunciation so alarms are not suppressed if the OFF mode logic element is held true and prevents unit start attempt if the OFF mode logic element is held true and an alarm is active 				
	Improved J1939 transmit buffer handling				
	 Changed how the DGC-2020ES sends an Acknowledgement PGN indicating No Acknowledgement (NACK) when a request PGN is received that had the Global Address as the Destination Address 				
	 Improved ac line-to-line voltage calculation to allow for hardware gain differences between voltage channel inputs 				

Table 18. Software Revision History

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Software Version and Date	Change			
3.03.00, Mar-13	Initial Release			
3.03.03, Jun-13	Maintenance release (BE1-11 changes)			
3.04.00, Aug-13	Maintenance release (BE1-11 changes)			

Revision History DGC-2020ES

Software Version and Date	Change			
3.05.02, Jan-14	Maintenance release (BE1-11 changes)			
3.05.03, Mar-14	Maintenance release (DGC-2020HD changes)			
3.06.00, Apr-14	Maintenance release (BE1-11 changes)			
3.07.00, Oct-14	 Updated to support firmware version 1.02.00 (see firmware revision history) 			
	Removed duplicate results in the device discovery list			
	Improvements to device directory on Connection screen			
	Changed to allow a comma in the Device ID			
	 Changed to annunciate a connection failure message when a device is not present on a selected port 			
	 Improved prompts to save settings when choosing to close all open views 			
	Changed to allow the middle mouse button to close the security view			
	Improved display of raw analog input currents			
	 Changed to make BESTlogicPlus status LEDs report all logic errors 			
3.07.03, Jan-15	Maintenance release (DECS-250 changes)			
3.08.00, Feb-15	 Added a setting to download settings after initial connect 			
	 Added file save error message when trying to save an event log with an invalid filename 			
3.08.02, Mar-15	Minor regional settings improvement			
3.09.00, Jun-15	 Maintenance release (DGC-2020HD changes) 			
3.10.00, Jul-15	Maintenance release (DECS-150 launch)			
3.11.00, Dec-15	 Maintenance release (DECS-150, DGC-2020HD, BE1-11 changes) 			
3.12.00, Apr-16	 Added Windows 10 compatibility 			
	 Changed to prevent Offline Simulator button from disabling after 			
	sending settings to the device			
3.14.00, Jun-16	 Updated to support firmware version 1.03.00 (see firmware revision history) 			
	 Added several pre-alarm status inputs to logic 			
	 Added MTU Combined Red Alarm status to logic 			
	Added Chinese language support			
3.15.00, Aug-16	Maintenance release (DGC-2020HD changes)			

Table 19. Instruction Manual Revision History

Manual Revision and Date	Change
—, Apr-17	Initial release

DGC-2020ES Revision History



Revision History DGC-2020ES



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