

After Sales Announcement

Service

SI-2009-MBE-01/01

Minidiag 2 Version B Orders



Action Required Information Only Effective: Immediately

North American Distributors Worldwide Distributors
 Principals Sales Service Warranty Special Distribution List: *please specify*

Overview: This letter is to inform all Distributors and Dealers of a new process for ordering the Minidiag 2 Version B read/write (0001531318). The Minidiag 2 Version B is only to be used by, and sold to, authorized MTU DD distributors and dealers, or OEM's and their dealers that are authorized and trained to work on Mercedes-Benz engines. The read only Minidiag 2 version A (0001531218) is the only version that should be sold to end users/customers.

Procedures/Actions required: Place your Powernet order for the Minidiag 2 Version B, and then submit the attached form to region3partsteam@mtu-online.com to have your order released. Along with the form, you must include documented proof that the person receiving the Minidiag has been trained in using this tool. Examples of documentation would be a training certificate from an MTU DD Mercedes training class or on-highway Mercedes training certificate.

If the Minidiag 2 ordered is going to be sold to a third party, the third party must meet, and agree to, the following requirements:

1. It is an authorized Mercedes-Benz commercial vehicle dealership, MTU Friedrichshafen GmbH, a subsidiary or authorized company of MTU Friedrichshafen GmbH, an OEM (Original Equipment Manufacturer) utilizing Mercedes-Benz engines, or a customer service representative of an OEM.
2. It will provide the seller with written proof through the presentation of appropriate documents that it is authorized by an OEM or MTU to parameterize its vehicles or control devices.
3. It will provide the seller with written proof that its service personnel have successfully been trained in the application and use of the Minidiag 2 Version B.
4. The above terms apply to all future transfers of the tool. These records are to be kept by the selling party for a minimum of ten years and may be subject to audit by Daimler AG.

Each subsequent seller of the tool must confirm and receive evidence that items 1-3 above are met by the potential purchaser. The potential purchaser must also agree to comply with 4 above.

This announcement was issued by R3S on January 14, 2010.

The announcement will be posted on the web within 24 hours. Please address any questions regarding this announcement to regionalcenter3@mtu-online.com.