



Power. Passion. Partnership.

Up-To-Date

General

A-2012-03-03/00

Future Business Portal Cost Handling for External Users

| | | | | | |
|--|---|--|---|--|--|
| <input type="checkbox"/> Action Required | | <input checked="" type="checkbox"/> Information Only | | | Effective: Immediately |
| <input type="checkbox"/> Global | OR | <input checked="" type="checkbox"/> North America | <input checked="" type="checkbox"/> Eastern Europe / CIS | <input type="checkbox"/> China | |
| | | <input checked="" type="checkbox"/> Latin America | <input checked="" type="checkbox"/> Mediterranean | <input type="checkbox"/> North East Asia | |
| | | | <input checked="" type="checkbox"/> Northern / Central Europe | <input type="checkbox"/> South East Asia | |
| | | | <input checked="" type="checkbox"/> Turkey, Middle East, Africa | <input type="checkbox"/> Australia / Pacific | |
| <input checked="" type="checkbox"/> Principals | <input checked="" type="checkbox"/> Sales | <input type="checkbox"/> Parts | <input type="checkbox"/> Service | <input type="checkbox"/> Warranty | <input type="checkbox"/> <i>Special Distribution List: Specify</i> |

MTU and MTU Onsite Energy are pleased to announce an important change involving accessibility to the MTU Business Portal.

In line with Tognum's project to launch a new Business Portal, a decision has been made to make the usage of the MTU Business Portal free of charge for all external users as of calendar year 2012. Users within the internal Tognum/MTU IT network are not affected by this decision.

In order to ensure an efficient utilization of the MTU Business Portal, we ask that you update your existing user accounts. Kindly note that your Distributor Administrators need to update the user accounts on a regular basis.

The following assistance is requested:

1. Verify your user accounts for accuracy of name and contact information.
2. Please change the e-mail addresses of those users who are using private email addresses. Going forward only email addresses including an official company domain name will be accepted by our regional coordinators.
3. Delete users who have left the company or do not use the MTU Business Portal regularly.

Please contact your responsible Regional Coordinator if accounts must be deleted. The Regional Coordinators are listed below:

| Region | Coordinator | Email |
|------------------------------|---------------------|--|
| Northern & Central Europe | Mike Forman | Mike.Forman@mtu-online.com |
| Mediterranean | Marco Henriques | Marco.Henriques@mtu-online.com |
| Eastern Europe & CIS | Rudi Pob | Rudi.Pob@mtu-online.com |
| Turkey, Middle East & Africa | Abraham Varughese | Abraham.Varughese@mtu-online.com |
| USA & PR, Canada, Mexico | Tina Mead (interim) | Tina.Mead@tognum.com |
| Latin America, excl. Cuba | Deborah Del Valle | Deborah.DelValle@tognum.com |
| Cuba | Wilfried Baur | Wilfried.Baur@mtu-online.com |

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Future Business Portal Cost Handling

In order to stay compliant with the Tognum IT conditions of use, please kindly note that Business Portal users are not allowed to share their tokens. A Business Portal user account with token access allows personalized user access for one employee. We will soon be rolling out the new smartphone token application for new users as an alternative to the currently used hardware token. An additional announcement will follow soon to provide more information about the free smartphone application.

Please address any questions regarding this communication to: VAD Hotline +49 7541 90 3236.

This communication will be posted on the web within 24 hours.

This communication was issued by department VAD on March 9, 2012.