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January 8, 2004

TO: All Detroit Diesel Distributors and Dealers – U.S. and Canada

ATTENTION: Service Managers

FROM: Dale Allemang

SUBJECT: **MBE 900/4000 PCMCIA Card for the Pro-Link Handheld Tool Part Number 802031**

In March 2003 Detroit Diesel Corporation released the MBE 900/4000 Card for the Pro-Link Handheld Reader as an essential tool. The essential letter dated January 6, 2003 states those receiving the essential shipment would receive the first update to the MBE card at no additional charge. That update is now ready for release and will include coverage for VCU 13, which will be put in production in January 2004. This free update offer is for the essential shipment only. Additional cards purchased outside of the essential program will not be eligible for this offer.

The program will **begin January 6, 2004** and **end March 31, 2004**. Any cards received after March 31, 2004 are not eligible and will be returned to the sender. It is important to follow the steps outlined below to receive your free update. Not complying with the instructions may result in a charge for the update.

NEXIQ Technologies, the manufacturer of the card, has committed to a 24-hour turn around time under this program to minimize the down time for each facility. You may want to keep the following days in mind when shipping your card to take full advantage of the 24-hour offer:

- Cards delivered to NEXIQ Monday through Friday will be shipped out the same day as received.
- Friday shipments from NEXIQ will not be delivered until the next Monday.
- Saturday shipments from your facility will not be delivered to NEXIQ until Monday. Therefore you will not receive it back to your facility until Tuesday.

Please follow these easy steps to receive the free update for your essential card, part number 802031:

- Overnight your current MBE card to **NEXIQ Technologies**, freight prepaid, between the dates listed above: (note new address for NEXIQ – do not use the address on your MBE card). Include your name and shipping address in the package.

NEXIQ Technologies
Attention: MBE Upgrade Program
239 East Walton Blvd
Auburn Hills, MI 48236
Phone 800-639-6774

- Nexiq Technologies will:
 - Receive the card
 - Update that same card with the new application



- Change the part number to 803031
 - Package it with a new manual
 - Return it to you next day air the day it is received
- Receive the card back to your facility. By following the procedure your time without an MBE card has been reduced to just over one full day.

New MBE 900/4000 PCMCIA cards, part number 803031, will also be available for purchase in January 2004.

Don't miss out on this free update program. Remember it is important to send in your card within the program dates and follow the simple steps to sending back your cards to NEXIQ Technologies to take full advantage of this offer. **NOTE: DO NOT** ship your card to Detroit Diesel or the Canton Distribution Center.

If you have any questions regarding this program, please contact Tony Ruggirello of Detroit Diesel at 313-592-7495 or Tom Carter of NEXIQ Technologies at 1-800-639-6774.

Dale Allemang
National Service Manager