

# Stationary Standby and Prime Power One-Year or Two Thousand (2000)-Hour Limited Warranty

Your product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, DDC/MTU Power Generation, hereinafter referred to as the manufacturer, warrants each product to be free from defects in materials and workmanship for the period indicated below. Repair, replacement, or appropriate adjustment at the manufacturer's option will be furnished if the product, upon the manufacturer's inspection, is found to be properly installed, maintained, and operated in accordance with the manufacturer's instruction manuals. An authorized distributor or representative must perform startup. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

## DDC/MTU Power Generation Product

Generator Set & Accessories  
Prime Power Generator Set 20 kW or Larger

## Warranty Coverage

One (1) year or 2000 hours (whichever occurs first) from date of initial startup\*  
One (1) year or 2000 hours (whichever occurs first) from date of initial startup\*

\*Startup must occur within 24 months of original shipment by the manufacturer.

The following will **not** be covered by the warranty:

1. Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
2. Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
3. Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
4. Damage caused by negligent maintenance such as:
  - a. Failure to provide the specified type and sufficient lubricating oil.
  - b. Failure to keep the air intake and cooling fin areas clean.
  - c. Failure to service the air cleaner.
  - d. Failure to provide sufficient coolant and/or cooling air.
  - e. Failure to perform scheduled maintenance as prescribed in supplied manuals.
  - f. Failure to exercise with load regularly.
5. Original installation charges and startup costs.
6. Starting batteries and the following related expenses:
  - a. Labor charges related to battery service.
  - b. Travel expense related to battery service.
7. Engine coolant heaters, heater controls, and circulating pumps after the first year.
8. Rental of equipment during performance of warranty repairs.
9. Non-authorized repair shop labor without prior approval from the manufacturer's warranty department.
10. Parts purchased from sources other than the manufacturer. Replacement of a failed part with a non-manufacturer's part voids warranty on that part.
11. Fuel injection pumps not repaired locally by an authorized servicing dealer.
12. Radiators replaced rather than repaired.
13. Engine fluids such as fuel, oil, or coolant/antifreeze.
14. Shop supplies such as adhesives, cleaning solvents, rags, etc.
15. Expenses incurred investigating performance complaints unless the problem is caused by defective manufacturer's materials or workmanship.
16. Maintenance items such as fuses, lamps, filters, spark plugs, loose/leaking clamps, and adjustments.

A Startup Notification form must be on file at the manufacturer. A Startup Notification form must be completed by Seller and received at the manufacturer within 60 days after the date of initial startup. Systems not registered within 60 days of startup will automatically be registered by the manufacturer using the shipment date as the startup date.

To obtain warranty service, call 1-920-451-0846 for your nearest authorized service representative or write DDC/MTU Power Generation, 605 North 8th Street, Suite 501, Sheboygan, Wisconsin 53081 USA.

**The manufacturer shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.**

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

**Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

**DETROIT DIESEL**



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