

Switchgear Power Systems One-Year Limited Warranty

Your product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, DDC/MTU Power Generation, hereinafter referred to as the Manufacturer, warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at the Manufacturer's option will be furnished if the product, upon the Manufacturer's inspection, is found to be properly installed, maintained, and operated in accordance with Manufacturer's instruction manuals. An authorized distributor or representative must perform startup. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

DDC/MTU Power Generation Product

Switchgear

Warranty Coverage*

One (1) year from the initial startup date or eighteen (18) months from date of shipment from factory, whichever occurs first.

* The warranty start date can be changed from the original purchaser's invoice date to the startup date if the warranty registration with the startup notification is completed and sent to the Manufacturer within 12 months of the original purchaser's invoice date.

The following will **not** be covered by the warranty:

1. Normal wear, periodic service, and routine adjustments.
2. Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
3. Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.
5. Original installation charges and startup costs.
6. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
7. Rental of equipment during performance of warranty repairs.
8. Non-authorized repair shop labor without prior approval from the Manufacturer's warranty department.
9. Expenses incurred investigating performance complaints unless the problem is caused by defective Manufacturer's materials or workmanship.
10. Maintenance items such as fuses, lamps, and adjustments.
11. Removal and replacement of non-DDC/MTU Power Generation-supplied options, or equipment.

A Startup Notification form must be on file at the Manufacturer. A Startup Notification form must be completed by Seller and received at the Manufacturer within 60 days after the date of initial startup. Switchgear power systems not registered within 60 days of startup will automatically be registered by the Manufacturer using the ship date as the startup date.

To obtain warranty service, call 1-920-451-0846 for your nearest authorized service representative or write DDC/MTU Power Generation, 605 North 8th Street, Sheboygan, Wisconsin 53081 USA.

The Manufacturer shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



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