

Switchgear Power Systems

Extended Two-Year Limited Warranty

Your product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, DDC/MTU Power Generation, hereinafter referred to as the Manufacturer, warrants for two years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Manufacturer's instruction manuals. An authorized distributor or representative must perform startup.

Extended warranty must be purchased at time of order or in accordance with Manufacturer's policy in effect at the time of product shipment.

During the warranty period, repair or replacement at the Manufacturer's option will be furnished free of charge for parts, provided an inspection to the Manufacturer's satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to the Manufacturer or an authorized service station, if requested. This extended warranty expires two full years after date of startup, not to exceed thirty (30) months from date of shipment.

The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will **not** be covered by the warranty:

1. Normal wear, periodic service, and routine adjustments.
2. Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
3. Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.
5. Original installation charges and startup costs.
6. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
7. Rental of equipment during performance of warranty repairs.
8. Non-authorized repair shop labor without prior approval from the Manufacturer's warranty department.
9. Expenses incurred investigating performance complaints unless the problem is caused by defective Manufacturer's materials or workmanship.
10. Maintenance items such as fuses, lamps, and adjustments.
11. Removal and replacement of non-DDC/MTU Power Generation-supplied options, or equipment.

A Startup Notification form must be on file at the Manufacturer. A Startup Notification form must be completed by Seller and received at the Manufacturer within 60 days after the date of initial startup. Switchgear power systems not registered within 60 days of startup will automatically be registered by the Manufacturer using the ship date as the startup date.

To obtain warranty service, call 1-920-451-0846 for your nearest authorized service representative or write DDC/MTU Power Generation, 605 North 8th Street, Sheboygan, Wisconsin 53081 USA.

The Manufacturer shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



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