

Extended Ten-Year Major Components Transfer Switch Limited Warranty

Your product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, DDC/MTU Power Generation, hereinafter referred to as the manufacturer, warrants for ten years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with manufacturer's instruction manuals. An authorized distributor or representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to the manufacturer within one year of supervised startup.

During the warranty period, repair or replacement at the manufacturer's option will be furnished free of charge for parts, provided an inspection to the manufacturer's satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to the manufacturer or an authorized service station, if requested. This extended warranty expires ten full years after date of startup. Labor is chargeable to warranty for the first two years of the ten-year warranty.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will **not** be covered by the warranty:

1. Normal wear, periodic service, and routine adjustments.
2. Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
3. Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
4. Original installation charges and startup costs.
5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.
6. Rental of equipment during performance of warranty repairs.
7. Non-authorized repair shop labor without prior approval from the manufacturer's warranty department.
8. Expenses incurred investigating performance complaints unless the problem is caused by defective manufacturer's materials or workmanship.
9. Maintenance items such as fuses, lamps, and adjustments.
10. Transfer switch main contacts.
11. Labor and travel charges for the third through the tenth year of the warranty.

A Startup Notification form must be on file at the manufacturer. A Startup Notification form must be completed by Seller and received at the manufacturer within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by the manufacturer using the ship date as the startup date.

To obtain warranty service, call 1-920-451-0846 for your nearest authorized service representative or write DDC/MTU Power Generation, 605 North 8th Street, Sheboygan, WI 53081 USA.

The manufacturer shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



DDC/MTU Power Generation
605 North 8th Street, Suite 501
Sheboygan, Wisconsin 53081 USA
Phone 920-451-0846, Fax 920-451-0843
ddcmtupowergeneration.com