

# Operation



## Wireless Monitoring System

Models:

**DataMessenger™ Wireless Monitor**  
**GM29535**  
**GM29536**



# Product Identification Information

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Record the product identification information in the spaces below immediately after unpacking the products so that the numbers are readily available for future reference. This information is required to set up and activate the wireless monitoring service.

## Wireless Monitor Information

Record the product identification numbers from the wireless monitor label.

Model Designation \_\_\_\_\_

Device ID Number \_\_\_\_\_

## Monitored Equipment Information

Record the following information for the equipment being monitored.

Equipment Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

Manufacturer \_\_\_\_\_

Model \_\_\_\_\_

Serial Number \_\_\_\_\_

Local Contact Person:

Name \_\_\_\_\_

Phone \_\_\_\_\_

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# Safety Precautions and Instructions

IMPORTANT SAFETY INSTRUCTIONS. Electromechanical equipment, including generator sets and accessories, can cause bodily harm and pose life-threatening danger when improperly installed, operated, or maintained. To prevent accidents be aware of potential dangers and act safely. Read and follow all safety precautions and instructions. **SAVE THESE INSTRUCTIONS.**

This manual has several types of safety precautions and instructions: Danger, Warning, Caution, and Notice.

## DANGER

Danger indicates the presence of a hazard that **will cause severe personal injury, death, or substantial property damage.**

## WARNING

Warning indicates the presence of a hazard that **can cause severe personal injury, death, or substantial property damage.**

## CAUTION



Caution indicates the presence of a hazard that **will or can cause minor personal injury or property damage.**

## NOTICE

Notice communicates installation, operation, or maintenance information that is safety related but not hazard related.

Safety decals affixed to the equipment in prominent places alert the operator or service technician to potential hazards and explain how to act safely. The decals are shown throughout this publication to improve operator recognition. Replace missing or damaged decals.

## Hazardous Voltage/ Electrical Shock

 <b>DANGER</b>

<b>Hazardous voltage. Will cause severe injury or death.</b>  Disconnect all power sources before servicing. Install the barrier after adjustments, maintenance, or servicing.

## Notes

This manual provides installation, setup, and operation instructions for the DDC/MTU Power Generation DataMessenger™ wireless monitoring system. This device must be installed in accordance with the National Electrical Code (NFPA 70), local codes, and the authorities having jurisdiction.

Information in this publication represents data available at the time of print. The manufacturer of DDC/MTU Power Generation products reserves the right to change this literature and the products represented without notice and without any obligation or liability whatsoever.

Read this manual and carefully follow all procedures and safety precautions to ensure proper equipment operation and to avoid bodily injury. Read and follow the Safety Precautions and Instructions section at the beginning of this manual. Keep this manual with the equipment for future reference.

## Service Assistance

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For wireless monitor device activation in the US and Canada, visit the DDC/MTU Power Generation website at [ddcmtupowergeneration.com](http://ddcmtupowergeneration.com).

For professional advice on generator power requirements and conscientious service, please contact your nearest DDC/MTU Power Generation distributor.

- Consult the Yellow Pages under the heading Generators—Electric
- Visit the DDC/MTU Power Generation website at [ddcmtupowergeneration.com](http://ddcmtupowergeneration.com)
- Look at the labels and stickers on your DDC/MTU Power Generation product or review the appropriate literature or documents included with the product

## Notes



# Section 1 Features and Specifications

## 1.1 System Description

The wireless monitor system has two components: a wireless monitor device, shown in Figure 1-1, and a messaging center with a website. The monitor device transmits messages in response to inputs received from the equipment controller. The messaging center monitors and delivers these messages to the assigned recipients through selected delivery methods.



**Figure 1-1** Wireless Monitor

The user logs on to the messaging center website to activate each wireless monitor, assign recipients for each message type and the delivery method for each recipient, review the status and message history for each device, and start or stop the equipment remotely, if desired.

**Note:** Disconnect power to connected equipment before servicing or maintenance to prevent starting of the equipment by a remote device. Refer to the equipment manufacturer's instructions.

If a monitoring device is removed from service, log onto the messaging center website to deactivate the device. Devices not deactivated will continue to be billed. See Section 4.4 for instructions to deactivate a device.

## 1.2 Messages

At the website, the user assigns recipients for each message type and the delivery method for each recipient. Single or multiple messages regarding various operating conditions can be sent to each recipient. Delivery methods include pagers (alphanumeric, numeric), fax, XML, e-mail, PCS, or telephone (voice delivery). More than one delivery method can be selected for each recipient. Each message sent will describe the condition that generated the transmission and also the make, model, and location of the equipment. Up to 40 messages each day can be delivered.

The wireless monitor constantly monitors the inputs. When an input is triggered, the wireless monitor sends the condition over the North American AMPS (advanced mobile phone system). An operations center server receives the transmission and forwards the message to the selected recipients according to the configured delivery method.

Every 24 hours, the wireless monitor sends information about itself and the system it is monitoring. This *heartbeat* transmission tells the message center that the wireless monitor is properly functioning, powered, and able to generate messages. If a device fails to report a nightly heartbeat for more than a day, the system sends a *Unit Failed to Report Heartbeat* alarm message to the website.

Equipment run times are reported daily. Models using hardwire inputs accumulate run times over a 24-hour period and report the run times with the heartbeat message. Models using Modbus® communication report the total accumulated run time and the total number of starts with the heartbeat message. Run times for these models are also totaled using the Control Panel function and can be updated upon request.

## 1.3 Models

There are two monitor models: GM29535 for use with hardwire inputs, and GM29536 for use with Modbus® communication. Models GM29535 and GM29536 can be powered by either AC voltage or a 12 or 24 VDC battery.

Figure 1-2 lists and describes the models.

Model	Description
GM29535	Includes 7 hardwire inputs: 4 dry contact inputs and 3 voltage inputs.
GM29536	Uses Modbus® communication. Also includes 8 hardwire inputs (4 dry contact and 4 voltage inputs).

**Figure 1-2** Wireless Monitor Models

## 1.4 Specifications

Figure 1-3 lists the wireless monitor specifications.

Description	Specification
Power supply	Selectable: 85–120 VAC, 50/60 Hz; 12 VDC or 24 VDC
Power consumption	15 VA
Battery backup	12 VDC, gel cell
Operating temperature	–40 to 60°C (–40 to 140°F)
Storage temperature	–40 to 70°C (–40 to 160°F)
Enclosure type	Approved for outdoor mounting
Enclosure dimensions, W x H x D	180 x 245 x 89 mm (7.13 x 9.63 x 3.5 in.)
Enclosure material	UV resistant ABS gray
Enclosure knockouts	3 bottom, 3 rear (1/2 in., 3/4 in. concentric)
Radio transmit	824.01–848.97 MHz
Radio receive	869.01–893.97 MHz
Radio output	3 watts
Radio antenna	50 ohms
Vibration	5–10 Hz at 0.2 in. displacement and 10–200 Hz at 2 Gs in 3 planes
Shock	20 Gs for 11 milliseconds in 3 planes

**Figure 1-3** Wireless Monitor Specifications

## 1.5 Indicators and Panel Buttons

Figure 1-5 shows the wireless monitor with the cover removed to show the components described in the following sections. Refer to Section 2, Installation, for information about DIP switches and other components not listed below.

### 1.5.1 LED Indicators

The red LED above each input illuminates when the input is on. The LEDs are not visible when the cover panel is in place.

The numerical LED displays the following codes:

- 0-9 to indicate the cell signal strength during normal operation
- F when the device is in service mode
- A decimal point ( . ) if the power has been disconnected
- A code (— 1 —) to indicate Modbus® communication when the alarm silence button is pressed three times; see Section 1.5.3 (Modbus® models only).

### 1.5.2 Status Lights

The yellow status light flashes once per second during normal operation to indicate that the wireless monitor registers service, is available, and is ready to send. See Figure 1-4. The yellow light flashes rapidly when the device is holding a message.

The green status light flashes several times and then flashes quickly for approximately 2 seconds when the monitor sends a message to the message center. If green light flashes only twice, the message did not leave the device. The device will hold the message and retry every 10-15 seconds.

Status Light		Indicates
Yellow	Green	
Off	Off	Service not available
Flashing once/sec.	Off	Service available, ready to transmit
Flashing rapidly	Off	Holding message
On	Flashes once or twice	Transmitting message
On	Flashes rapidly for 2 sec.	Successful transmission

**Figure 1-4** Status Lights

### 1.5.3 Alarm Silence Button

The alarm silence button silences the audible alarm on the monitor device. The audible alarm occurs when the equipment controller signals a fault/alarm. Select fault assignments on the website (See Section 4). The alarm sounds again five minutes after the button is pressed if the fault is not corrected. The audible alarm can be disabled by a DIP switch selection. The audible alarm is not available for any alarms received via Modbus® connection.

On models equipped with Modbus® communication, press the alarm silence button three times to check for successful communication. The LED will display the sequence *dash one dash* (— 1 —) to indicate that the monitor is communicating with the equipment controller. A series of dashes without a number (— —) indicates a loss of communication with the equipment controller.

### 1.5.4 Service Button

Pressing the service button sends a message to the website that a technician has arrived on-site. An F on the monitor LED display indicates the service mode. The web screen displays *Service Button*. To minimize nuisance alarm messages, the monitor does not accept alarms from the equipment during servicing.

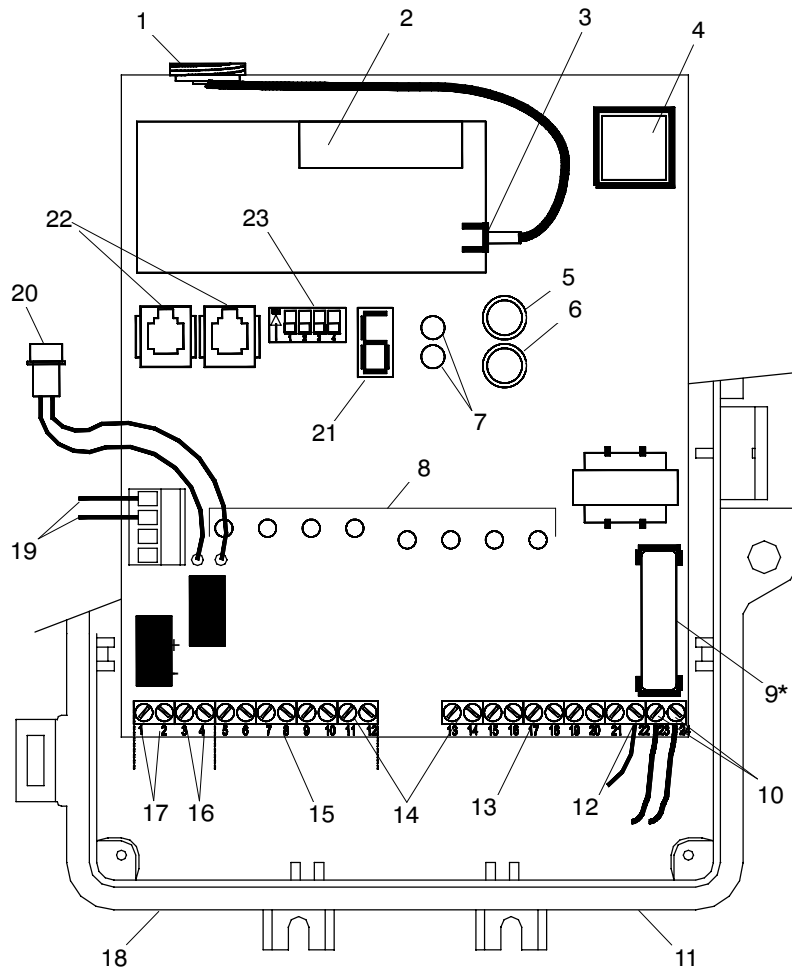
The technician must press the service button again after service to reset the monitor to receive alarms. The monitor automatically resets 120 minutes after the service button is pressed. A signal strength number (0-9) on the monitor LED display indicates that the device has returned to normal operation.

## 1.6 Battery Pack

A rechargeable battery supplies power to AC-powered devices if AC power is lost. The monitor continues to transmit messages for 15 minutes, then transmits a loss of power signal and enters the *sleep* mode. The sleep mode can last up to 18 hours, until the battery completely discharges or power is restored. The wireless monitor continues to send scheduled heartbeat messages during the sleep mode until the battery discharges completely. The sleep mode is disabled if the DC power mode is selected (DIP switch 4).

For DC-powered monitor devices, the rechargeable battery pack can be used during the location and signal strength checks in Section 2. Do not use the rechargeable battery pack as a permanent power source for the monitor.

## 1.7 Components and Connections



- |   |   |
|---|---|
| 1. Antenna connection                             | 14. Terminal blocks (use 12-18 AWG for connections)                       |
| 2. Radio module                                   | 15. Dry contact inputs 5-12 (do not apply voltage)                        |
| 3. Antenna cable connection                       | 16. Relay inputs 3, 4 (not used)  |
| 4. Processor module (internal)                    | 17. Relay inputs 1, 2 start/stop relay                                    |
| 5. Option button (alarm silence)                  | 18. Use this knockout for Class II leads †                                |
| 6. Service button                                 | 19. DC power supply connection (12 or 24 VDC)                             |
| 7. Status lights                                  | 20. Battery pack connector (not connected in DC-powered installations)    |
| 8. Input indication lights                        | 21. Signal strength (LED) indicator (0-9=signal strength, F=service mode) |
| 9. Fuse, 1 amp, 250 volt, fast blow, 3 AG *       | 22. Modbus® RS-485 RJ11 communication ports or factory test ports         |
| 10. AC Power supply 23, 24 (85-120 VAC, 60 Hz) ‡  | 23. DIP switches; see Section 2.10  |
| 11. Use this knockout for Class I leads †         |   |
| 12. Device wiring 22 (earth ground)               |   |
| 13. Voltage inputs 13-20 (24-120 VAC or 5-48 VDC) |   |

\* A blown fuse usually indicates a problem that needs to be corrected. Do not replace the fuse without identifying and correcting the problem.

† Never mix Class I and Class II leads. Install signal leads and AC or DC power conductors in separate raceways, cables, or conduit. Always follow the National Electrical Code (NEC) and applicable local codes.

**Figure 1-5** Wireless Monitor Components and Connections (shown with cover removed)

### 2.1 Introduction

This section covers the installation and test of the wireless monitor. Install this device in accordance with the National Electrical Code (NFPA 70), local codes, and the authorities having jurisdiction. Perform the test after the installation, account setup, and message configuration are complete.

Sections 3 and 4 explain account setup and message configuration, which must be done on the Internet at the DDC/MTU Power Generation website ([ddcmtupowergeneration.com](http://ddcmtupowergeneration.com)). Either configure the wireless monitor by completing the account setup and message configuration before installation (installation details can be filled in later) or arrange to have someone available at the equipment site to help test the monitor after completing the Internet setup.

### 2.2 Required Tools

- One wireless monitor device
- One 85–120 VAC or 12/24 VDC power supply
- Watertight fittings to seal enclosure penetrations
- Screws to surface-mount the enclosure
- Screwdriver, wire for power supply connection, and 12–18 AWG wire for input connections

### 2.3 Check Cell Service

There are some regions where cell coverage is available but DDC/MTU Power Generation service is not. A coverage map is available at the website, [ddcmtupowergeneration.com](http://ddcmtupowergeneration.com), under Coverage Maps (see Figure 3-3). Simply enter the zip code where you wish to install the wireless monitor to see if monitoring service is available.

### 2.4 Connect Antenna

The antenna connections on the enclosure are factory-installed to prevent water from entering the enclosure. DO NOT change any of these existing connections. Simply screw the antenna to the connector on the top of the wireless monitor enclosure. See Figure 1-5 for the connector location.

### 2.5 Check Location

Take the wireless monitor to the area where the equipment to be monitored is located. The wireless monitor can be located either indoors or outside. Mount the wireless monitor in a location where the ambient temperature range does not exceed  $-40^{\circ}\text{C}$  to  $60^{\circ}\text{C}$  ( $-40^{\circ}\text{F}$  to  $140^{\circ}\text{F}$ ).

Locate the wireless monitor no more than 12 m (40 ft.) from the monitored equipment but at least 0.8 m (2.5 ft.) from electronic components to avoid signal interference. Check locations where the antenna rises at least 50 mm (2 in.) above or is directed away from the equipment. Avoid mounting the monitor on vibrating equipment.

The wireless monitor will be able to send messages in locations where analog cell phones will work. If the equipment is in an area where an analog cell phone cannot get a signal, it is likely the wireless monitor will not be able to get a signal either.

#### Startup and Signal Check Procedure

1. Plug the battery pack into the battery pack connector provided on the monitor. See Figure 1-5, item 20.
2. The wireless monitor will begin a startup routine. The startup time will vary but may last up to several minutes as the wireless monitor establishes a connection to a cell site and registers a message.
3. During the startup routines, the *Signal Strength Indicator* display segments will rotate. Initially, the middle display segment will not be lit. When the middle segment comes on, the wireless monitor has successfully completed the first half of the startup routines.
4. Check the yellow status light. The yellow status light (see Figure 1-4) flashes once per second and the signal strength is displayed when service is available. See Section 2.6, Cell Coverage Check.

5. Walk around the equipment or the equipment room with the wireless monitor powered by the battery pack.

**Note:** On battery power, the monitor will display the signal strength for 15 minutes before it goes into a sleep mode and displays a decimal point. Simply unplug the battery pack and then reconnect to continue on battery power to determine final location.

6. Place the wireless monitor in several sample mounting locations and check the signal strength by observing the signal strength indicator. Check locations where the antenna rises at least 50 mm (2 in.) above or is directed away from the equipment. The cell signal strength can range from 0 to 9. The higher the signal strength number, the better the signal. See Section 2.6, Check Signal Strength.

**Note:** A signal strength less than 2 will not provide reliable message transmission. A high-gain antenna may be required.

7. When the mounting location with the strongest (highest number) signal strength is found, disconnect the battery pack connection until the final installation has been completed.

Nuisance alarms are sometimes triggered when the equipment is being tested or serviced. To avoid nuisance alarms, do not connect the power supply or reconnect the battery to the wireless monitor until instructed to do so in Section 2.11.

## 2.6 Check Signal Strength

After the initial startup routine, the LED numerical display shows the cell signal strength at the wireless monitor location. The cell signal strength can range from 0 to 9. The higher the signal strength number, the better the signal.

The wireless monitor sends out a sample message and then waits for a return signal to determine if DDC/MTU Power Generation service is available at this site. The yellow status light (see Figure 1-4) will flash once a second and the signal strength will be displayed when service is available. Telemetry system delays may occur in cell coverage areas due to high traffic volume that may result in message delays.

A signal strength less than 2 will not provide reliable message transmission. A high-gain antenna may be required.

## 2.7 Mount Wireless Monitor

Choose a surface that is flat and strong enough to hold the wireless monitor. Avoid mounting the device on vibrating equipment. Locate the wireless monitor no more than 12 m (40 ft.) from the monitored equipment but at least 0.8 m (2.5 ft.) from electronic components to avoid signal interference. The antenna must clear the top of the equipment by 50 mm (2 in.) minimum.

The enclosure has one keyhole mounting tab extending from the top of it and two mounting tabs extending underneath. Use all three tabs to secure the device.

**Note:** This enclosure is UL approved for outdoor use. **DO NOT** drill any holes into or through the enclosure. Use watertight fittings in the precast holes at the bottom of the enclosure for wire entrances.

## 2.8 Prevent Accidental Starting

Before proceeding to wire the power supply and input connections, disconnect power to the monitored equipment to prevent accidental starting. Refer to the equipment manufacturer's documentation for instructions.

## 2.9 Connect Field Wiring

Open the monitor enclosure and remove the four screws securing the black panel cover to gain access to the input terminals and LEDs (see Figure 1-5).

The enclosure is equipped with six knockouts. **DO NOT** make any other holes in the enclosure. Bring all Class 1 and Class 2 wiring into the enclosure through separate knockouts. See NFPA 70, National Electric Code, Article 725 for definitions of Class 1 and Class 2 circuits. Install signal leads and AC or DC power conductors in separate raceways, cables, or conduit.

After removing a knockout, seal it with a watertight fitting (not supplied) if the wireless monitor is being mounted outdoors.

**Note:** Watertight fittings at the knockout openings are *required* in order to maintain the enclosure's UL outdoor approved rating.

Route all field wiring away from sharp projections, corners, and internal components.

Refer to the equipment manufacturer's wiring diagrams for connection diagrams.

### 2.9.1 Hardwire Input Connections

Each wireless monitor model has different functions for the four sets of dry contact inputs and the four sets of voltage inputs (see Figure 1-5).

Select up to four available dry contact outputs and up to four DC voltage outputs to connect to the wireless monitor. Use 12-18 AWG wire for field connections to the wireless monitor inputs. Refer to the equipment manufacturer's wiring diagrams to connect the equipment outputs to the wireless monitor input terminals. Note the polarity of the connections and the maximum voltage indicated in Figure 1-5. Follow the equipment wiring diagrams carefully.

**Note:** *Reversed polarity causes a fault.*

Set DIP switch 3 for the dry contact inputs as shown in Figure 2-1.

### 2.9.2 Modbus Communication Connections

Model GM29536 supports Modbus® network communications. A 14 ft. communication cable is supplied with these models. Connect the RJ11 connector to the Modbus® port on the monitor device. Refer to the equipment manufacturer's instructions to wire the other end of the communication cable to the Modbus communication terminal on the connected equipment.

The monitor device communicates at 9600 baud. Refer to the manufacturer's instructions to set the connected equipment to communicate at 9600 baud.

### 2.9.3 Remote Start/Stop Connections

To allow remote starting and stopping of the monitored equipment through the message center website, connect the equipment's remote start/stop circuit to monitor terminals 1 and 2. The monitor's remote start/stop DIP switch must also be enabled for remote starting and stopping; see Section 2.10.

**Note:** Disable monitored equipment during maintenance or service to prevent accidental starting. See the equipment Operation or Service Manual for instructions.

## 2.10 Set DIP Switches

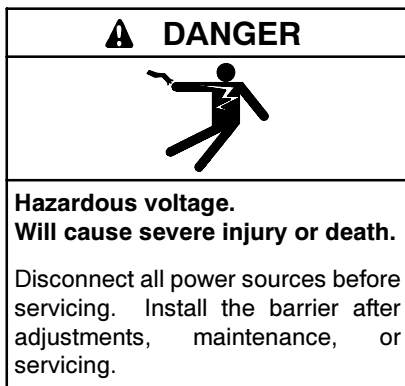
The four DIP switches on the wireless monitor are assigned to the functions shown in Figure 2-1. Set the DIP switches to the appropriate positions for the application. DIP switch positions with the monitor oriented as shown in Figure 1-5 are: up = on, down = off.

**Note:** The wireless monitor is shipped with all DIP switches in the down (off) position.

DIP Switch	Models	Function	Notes *
1	All	Remote start/stop enable/disable	Set in conjunction with relay input terminals 1 and 2 for remote start/stop operation. On = Enable remote start/stop † Off = Disable remote start/stop
2	All	Audible alarm enable/disable	Audible alarm can also be silenced by pushbutton. On = Enable audible alarm Off = Disable audible alarm
3	GM29535	Input 4 active on contact open or closed	Applies to dry contact input #4 <i>only</i> . On = Active on open Off = Active on closed
	GM29536	Inputs 1-4 active on contact open or closed	Applies to all dry contact inputs. On = Active on open Off = Active on closed
4	GM29535 GM29536	AC/DC power supply selection	On = DC power supply Off = AC power supply
* DIP switch positions: on = up, off = down. The wireless monitor is shipped with all DIP switches in the down (off) position.			
† Disable monitored equipment during maintenance or service to prevent accidental starting.			

**Figure 2-1** DIP Switches

## 2.11 Connect Monitor Power



Wireless monitor models GM29535 and GM29536 operate with either AC (85–120 VAC, 50/60 Hz) or DC (12 or 24 VDC) power.

**Note:** The battery pack mounted inside the monitor enclosure does not function as a permanent DC power supply for the device. The battery pack is intended for temporary power during equipment setup or AC power loss and connects to a different connector than the DC power supply.

### 2.11.1 AC-Powered Installations

Refer to Figure 1-5. Connect the monitor device battery pack before wiring main power. The battery pack connection is on the left side of the monitor.

For AC-powered installations, provide an AC power supply with a voltage within the range 85–120 VAC. Provide a stepdown transformer for power supply voltages over 120 VAC. Connect the monitor to a receptacle or circuit that is powered by backup power so that the monitor continues to function if the utility power fails. Connect the AC power supply to terminals 22 – 24 (see Figure 1-5).

### 2.11.2 DC-Powered Installations

Models GM29535 and GM29536 can be powered by 12 or 24 VDC from a battery or other DC power supply. Use a battery charger to maintain the battery.

For battery-powered (DC) installations, do not connect the battery pack mounted inside the monitor enclosure. Move DIP switch 4 to the DC position (DIP switch in the ON [up] position). See Figure 2-1. Connect the external battery harness (provided) to the battery. See Figure 1-5 for connections. Then plug the harness connector into the battery connection on the wireless monitor.

The monitor does not enter the sleep mode when battery-powered with DIP switch 4 in the DC position.

**Fuse.** The battery harness contains a 5-amp, 250-volt fast-acting ceramic fuse, DDC/MTU Power Generation part number 233298. If the fuse blows, determine and correct the cause of the blown fuse. Replace a blown fuse with an identical part.

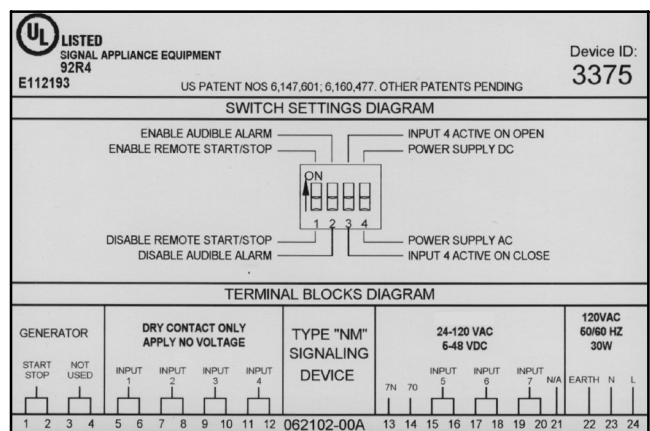
## 2.12 Record Important Information

Record the following information to use for account setup and message configuration.

- The Device ID number, located on the label inside the monitor. See Figure 2-2 for the location of the Device ID number on the label.

**Note: DO NOT leave the site without recording the Device ID number.** Without this number, the device cannot be configured at the website.

- The location name for the piece of equipment being monitored, and the exact street address, city, state, and zip code where the wireless monitor is located.
- The local contact phone and name. These should be the phone number and name of the person(s) who would need to be contacted in order to gain access to this wireless monitor.
- The equipment name for the piece of equipment being monitored. Try to be as specific as possible, especially if there are multiple pieces of equipment that will have wireless monitors installed at a single site.
- The equipment manufacturer, model, and serial number. This information should be sufficient to identify repair or replacement parts before a service person is dispatched to the site.



**Figure 2-2** Label with Device ID in Upper Right Corner



## 2.13 Connect Equipment Power

Refer to the equipment manufacturer's instructions to reconnect power to the equipment and return it to normal operation.

## 2.14 Set Up an Account

Use the information collected in Section 2.12 to set up an account. Connect to the Internet and access [www.ddcmtupowergeneration.com](http://www.ddcmtupowergeneration.com). The steps to set up a DDC/MTU Power Generation account are explained in Section 3.

## 2.15 Test Monitor

Perform the test in this section after configuring the wireless monitor at the DDC/MTU Power Generation website as instructed in Sections 3 and 4. Testing requires a person at the equipment site and someone with access to the web page.

Note that while the following test is recommended, a properly functioning wireless monitor will send out a *Heartbeat* message every night. Therefore, it is possible to check the system operation by simply waiting until the next morning and then checking the website to determine if the wireless monitor sent out a message.

### Equipment Site Test Procedure

1. Verify that the yellow status light is flashing once per second (see Figure 1-4). This indicates the wireless monitor registers service, is available, and is ready to send. The green status light should be off.
2. Press and release the *Service Button*. The yellow light flashes rapidly to indicate that it is waiting to send a message. The green light flashes several times and then flashes quickly for approximately 2 seconds to indicate that the message has been sent.

**Note:** If green light flashes only twice, the message did not leave the monitor. The monitor will hold the message and retry every 10–15 seconds.

3. After the message has been successfully sent, check that the green light turns off and the yellow light flashes every second, showing that the wireless monitor is ready to send another message.

Cell tower traffic can cause occasional delays in message transmission. If the message does not go through after the first few attempts, the yellow light flashes rapidly to indicate that the monitor is holding a message. After about 5 minutes, the monitor will attempt to transmit the message again. The yellow light will light steadily and the green light will again begin to flash, indicating an attempt to transmit. This cycle will continue until the message is sent.

### Website Test Procedure

1. Access the DDC/MTU Power Generation website and log in to the DataMessenger™ site. See Section 4 for instructions to log onto and navigate the website.
2. Confirm that the equipment information is correct including the name, model, make, and address. Confirm the contact information is correct. The correct information is the name and telephone number of the individual(s) who can provide access to the equipment.
3. Verify that the *Device Information* screen shows the message that the service button has been pressed.
4. Check that all the other appropriate messages were received. Make sure the appropriate individuals were paged, that the appropriate faxes were sent, and the appropriate telephone calls were made.

## Notes

## Section 3 Account Setup

A DDC/MTU Power Generation account is required to configure the wireless monitor. The account will contain billing information for the wireless monitor service. Use the Internet to set up a DDC/MTU Power Generation account and configure the wireless monitor.

The following sections explain how to set up an account. You must provide your DDC/MTU Power Generation customer number to set up and access your account. Select a password for website access. Once you complete and submit the billing information and password, you will receive a member ID. Use your member ID and password to set up and access devices on a password-secure website. The member ID determines the address used for invoicing.

**Important:** Record your member ID and password and place them in a safe location. You will need this information each time you access your account.

If you already have a member ID and password, skip this section and proceed to Section 4.

### 3.1 Account Setup

#### 3.1.1 Access the Website

To set up an account, connect to the Internet and go to the DDC/MTU Power Generation web page at [ddcmtupowergeneration.com](http://ddcmtupowergeneration.com).

Click on On-Site Power Systems on the Kohler Power Systems home page. The On-Site Power systems page is shown in Figure 3-2. Click on Wireless Monitoring to access the login screen shown in Figure 3-3. Select *Set Up A DataMessenger™ Account*.

The login screen also contains a link to the coverage map. Click on the Coverage Map link to check cell phone coverage in your area, if desired.

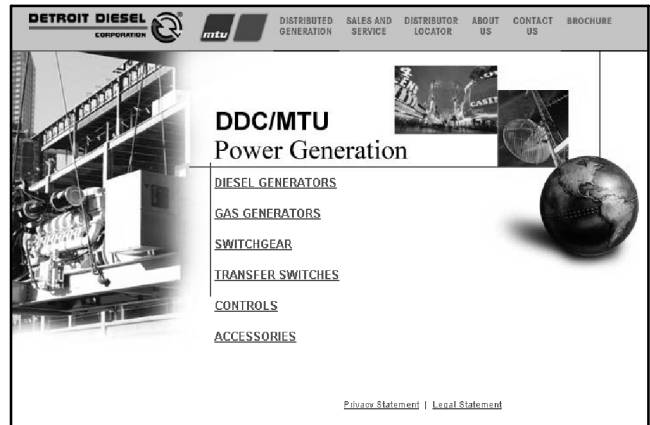


Figure 3-1 ddcmtupowergeneration.com Home Page

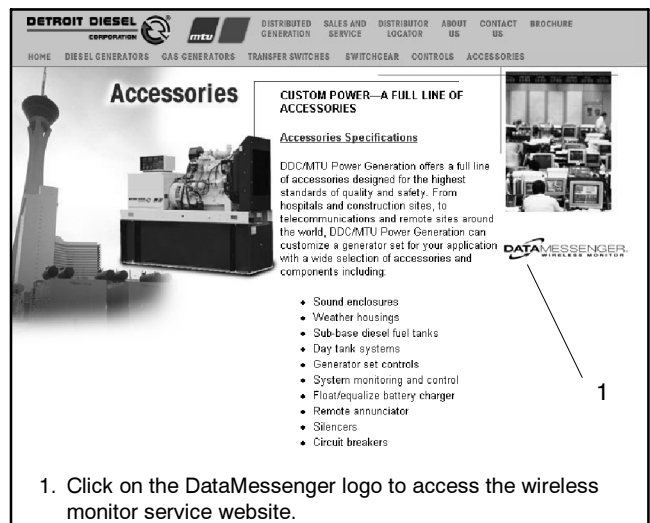


Figure 3-2 Accessories Page, [ddcmtupowergeneration.com](http://ddcmtupowergeneration.com)

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### DataMessenger Log-in

**DATA MESSENGER WIRELESS MONITOR**

Member ID:

Password:

[View Coverage Map](#)

[Set up a DataMessenger account](#)

Datamessenger™ wireless monitor from DDC/MTU Power Generation Power Generation transmits messages to your phone, email, FAX, XML, or pager. The DDC/MTU Power Generation website provides registered users with access to view messages and monitor equipment operation.

1. Select to view coverage map to verify service  
2. Select to set up an account

**Figure 3-3** Login Screen

### 3.1.2 Set up the Account

Fill in the required information in the *Set Up a New Account* screen shown in Figure 3-4. A red check mark indicates required information; other items are optional. Scroll down to fill in the information at the bottom of the screen.

**Note:** Be sure to insert a DDC/MTU Power Generation customer number for billing. Using an incorrect customer number may cause deactivation.

**Note:** The information in this screen refers to the individual(s) who will receive invoices for the service. Do not use this screen to input location information for the user or the wireless monitor.

When all of the required fields are completed, click on the Submit button at the bottom of the page.

### 3.1.3 Obtain a Member ID Number

After the account setup is complete, an e-mail message containing the member ID number and password will be

sent to the e-mail address entered in the new account information. Save the information in a secure place.

**Note:** Record the member ID and password and place them in a safe location. You will need this information each time you access your account.

### 3.1.4 Log On to Your Account

Return to the screen shown in Figure 3-3 and use your member ID number and password to log onto your account. A *Service Agreement* screen appears. Read the agreement before clicking on the Agree button to accept it. Proceed to the next screen to activate your device.

**Note:** Users are automatically logged out of the website after approximately 10 minutes of inactivity. After automatic logout, the user is returned to the login screen.

**Note:** Right click on any screen to refresh after a change or command.

**Step 1:** Fill in the information below to receive a Member ID that will enable you to log in to our website to install and configure devices.

**Step 2:** Choose your own password. Please choose wisely as you would need it every time you login into website.

**Note:** Be sure to insert a DDC/MTU Power Generation account number for billing purposes. DDC/MTU Power Generation invoices the distributor for device services. Using an incorrect customer number may cause deactivation.

<b>Customer Number</b>	<input type="text" value="XXXXXX"/>			
<b>Company Name</b>	<input type="text" value="Your Company Name"/>			
<b>First Name</b>	<input type="text" value="John"/>			
<b>Middle initial</b>	<input type="text" value="Q."/>			
<b>Last Name</b>	<input type="text" value="Smith"/>			
<b>Street Address</b>	<input type="text" value="123 Main Street"/>			
<b>Address(cont)</b>	<input type="text"/>			
<b>City</b>	<input type="text" value="Anytown"/>			
<b>State/Province</b>	<input type="text" value="Wisconsin"/>			
<b>Country</b>	<input type="text" value="USA"/>			
<b>Zip/Postal Code</b>	<input type="text" value="12345"/>			
<b>Email</b>	<input type="text" value="johndoe@company.com"/>			

<b>Phone</b>	<b>Country Code</b>	<b>Area/City Code</b>	<b>Phone Number</b>	
	<input type="text" value="1"/>	<input type="text" value="888"/>	<input type="text" value="555-1234"/>	
<b>Fax</b>	<b>Country Code</b>	<b>Area/City Code</b>	<b>Fax Number</b>	
	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	
<b>Pager</b>	<b>Country Code</b>	<b>Area/City Code</b>	<b>Pager Number</b>	<b>Pin Number</b>
	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Modem</b>	<b>Country Code</b>	<b>Area/City Code</b>	<b>Modem Number</b>	
	<input type="text" value="1"/>	<input type="text"/>	<input type="text"/>	

<b>XML SMTP</b>	<input type="text"/>
<b>Website Address</b>	<input type="text"/>
<b>Type of Business</b>	<input type="text" value="-"/>
<b>Time Zone</b>	<input type="text" value="Time zone"/>
<b>Daylight Savings</b>	<input type="checkbox"/> check if device location follows daylight savings
<b>Password</b>	<input type="password" value="*****"/> up to 10 characters
<b>Retype password</b>	<input type="password" value="*****"/>

☐ - required field

**Figure 3-4** Set Up a New Account

## 3.2 Device Activation

Multiple devices can be installed on a single account. Select the *Install New Device* tab near the top of the screen to begin device setup. See Figure 3-5. Enter the numeric Device ID, shown on the label inside the device. See Section 2.12 for the Device ID number location on the label. Click on the submit button to activate the device at the operations center.

After submitting the Device ID, select the View and Edit Devices tab. See Figure 3-6. Installed devices are listed on the screen. Select the installed device by clicking on the underlined description in the Location column. The Device Information screen shown in Figure 3-7 appears.

Complete and submit the *Device Information* screen to finish the activation. Scroll down to see all of the required fields. The information in this screen refers to the equipment location.

**Note:** Voice messages include the alarm type, equipment name, location, address, make, and model. Enter concise information into the equipment name, make, and model fields or leave some of those fields blank for short, concise voice messages.

Proceed to Section 4 for instructions to set up the message delivery for each device.

1

View & Edit Devices Install New Device Last Message Summary Manage All Deliveries User Information Credit References

The purpose of this form is to verify that the Device ID you are entering is valid.

Device ID

2

Submit Go Back

1. Select Install New Device tab  
2. Enter the device ID number from the wireless monitor label

**Figure 3-5** Install New Device

1

View & Edit Devices

Install New Device

Last Message Summary

Manage All Deliveries

User Information

Credit References

These are devices already installed – select one to see more detail or modify settings.  
**'Copy'** installs an additional device with the same location and message delivery details.  
**'Remove'** removes the device and its messages.  
**'Replace'** allows a new device to be swapped into this one's location.  
**'Change Status'** allows to deactivate/reactivate a device.

**\*\*Remove, Copy, Replace and Change Status functionality is available for device Owners only.\*\***

Search by:

Dev. ID	Location	Address	City	Remove Device	Copy Device	Replace Device	Change Status
2516	Generator Power System / 450 kW Diesel Generator	1234 Starr Avenue	Anywhere	<a href="#">Remove</a>	<a href="#">Copy</a>	<a href="#">Replace</a>	<a href="#">Deactivate</a>

2

★ - The appearance of this symbol next to the Device ID indicates the Device failed to report (heartbeat) in for more than 24 hours.

- Select View and Edit Devices tab
- Select installed device


**Figure 3-6** View and Edit Devices

The purpose of this form is to identify the location of the equipment being monitored and its type.

- Location Name: This field may be used to help identify a piece of equipment for example *Joe's Pizzeria* or *ABC Appliance RTU-3*
- Address information can be used for dispatch and equipment logs.
- Local Contact name and phone number are helpful if it is necessary to call ahead for a key or access.
- Enter Time Zone where equipment is located in order to properly time stamp messages.
- Equipment Information can be used to identify required replacement parts

Please provide the following device location information. This information will be used to identify where a piece of equipment is installed when a message is sent

Device Id	9999
Model number	GM23409-KP2S
Location Name	<input type="text"/>
Street address	<input type="text"/>
Address (cont.)	<input type="text"/>
City	<input type="text"/>
State/Province	<input type="text" value="State"/>
Zip/Postal code	<input type="text"/>
Local Contact Person	<input type="text"/>
Local Contact Phone	<input type="text"/>
Time Zone	<input type="text" value="Time zone"/>
Daylight Savings	<input type="checkbox"/> check if device location follows daylight savings

 - Required field

Please provide the following information about the equipment being monitored.

This information will be helpful when replacement parts are needed for repair i.e. filters, belts, gas valve, ignition module.

Equipment Name	<input type="text"/>
Make	<input type="text"/>
Model	<input type="text"/>
Serial number	<input type="text"/>

Submit

Go Back

**Figure 3-7** Device Information Screen



## Section 4 Device Messaging Configuration

If you have a DDC/MTU Power Generation DataMessenger member ID and password, proceed with the steps below to configure wireless monitor messages. If you do not have a member ID and password, refer to Section 3 for instructions to set up your account before proceeding.

### 4.1 Web Page Access

Connect to the Internet and go to the DDC/MTU Power Generation web page at [ddcmtupowergeneration.com](http://ddcmtupowergeneration.com). The home page is shown in Figure 3-1 in Section 3.

Click on On-Site Power Systems on the Kohler Power Systems home page. The On-Site Power systems page is shown in Figure 3-2. Scroll down, if necessary, and click on DataMessenger™ Wireless Monitoring to access the login screen shown in Figure 4-1.

### 4.2 Logging In

A copy of the login screen is shown in Figure 4-1. Enter your member ID and password and click on *Submit*.

Read and accept the Services Agreement to proceed to the first user screen.

**Note:** Users are automatically logged out of the website after approximately 10 minutes of inactivity. After automatic logout, the user is returned to the login screen.

The account owner can allow numerous users access to a device by entering their member IDs in the Assign Users screen. The owner assigns each additional user full rights or read-only access to the device and device data. See Section 4.14, Assign Users Screen. If you are not the account owner, your member ID allows you to access only the devices assigned to your member ID by the account owner.

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### DataMessenger Log-in

**DATA MESSENGER™ WIRELESS MONITOR**

Member ID:  1

Password:

[View Coverage Map](#)

[Set up a DataMessenger account](#)

Datamessenger™ wireless monitor from DDC/MTU Power Generation Power Generation transmits messages to your phone, email, FAX, XML, or pager. The DDC/MTU Power Generation website provides registered users with access to view messages and monitor equipment operation.

1. Type your member ID and password here to log in.

**Figure 4-1** Login Screen

## 4.3 Menus and Submenus

Figure 4-2 shows the location of the main menu and submenu selection tabs.

The following main menus show information for all devices on the website:

- View & Edit Device
- Install New Device
- Last Message Summary
- Manage All Deliveries
- User Information
- Credit References (not used)

The following submenus show information for a selected device:

- Device Info
- Message Delivery
- Message History
- Heartbeat History
- Assign Users

Access submenus by first selecting *View and Edit Device* and then selecting an individual device from the *Location* column. (See Figure 4-3.)

**Note:** Right click on any screen to refresh after a change or command.

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**DATA MESSENGER WIRELESS MONITOR**

**1** View & Edit Devices Install New Device Last Message Summary Manage All Deliveries User Information Credit References

**2** Device Info Message Delivery Message History Heartbeat History Assign Users

**Location:** DDC/MTU , County LS, Sheboygan, WI, 53083

**Equipment:** Manufacturer: test  
Model:  
Serial Number:  
Equipment Name: test  
Name:  
Phone: (920)459-1877

**Contact:**

**Device ID:** 9999

**Device model:** GM23409-KP2S

Edit Device Location Start/Stop Generator

**Last 3 messages**

Message ID	Message Date	Message Description
20771	3/23/02 09:00:04	*Unit Failed to Report Heartbeat
20770	3/20/02 11:55:49	Service Button
20770	3/20/02 10:33:49	Service Button

[more...](#)

1. Main menus  
2. Submenus

**Figure 4-2** Menu and Submenu Locations in a Typical Device Info Screen

## 4.4 View and Edit Devices Screen (View All Devices and Select a Single Device)

Logging in and accepting the Services agreement brings you to the *View & Edit Device* screen shown in Figure 4-3. All wireless monitors installed on the account appear in a list. To add a new device, click on the *Install New Device* main menu tab. To change an existing device, click on the device (underlined text) in the Location column.

The *View and Edit Devices* screen provides a list of all monitor devices (by Device ID) and the associated equipment location. Clicking on the underlined text on this screen reveals additional choices. The user can edit and deactivate each device at this screen.

To deactivate a device, select *Deactivate* under the *Change Status* heading for the device to be deactivated. Do not simply remove the device.

**Note:** Devices that are not deactivated continue to be billed.

**Note:** An activation fee is required to reactivate a deactivated device.

Select a device in the *Location* column to access the submenus. Clicking on the equipment in the *Location* column also brings up a *Device Info* screen specific to the equipment and the associated DataMessenger™ device. See Section 4.8 for information about the *Device Info* screen.

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**View & Edit Devices** **Install New Device** **Last Message Summary** **Manage All Deliveries** **User Information** **Credit References**

These are devices already installed - select one to see more detail or modify settings.  
'Copy' installs an additional device with the same location and message delivery details.  
'Remove' removes the device and its messages.  
'Replace' allows a new device to be swapped into this one's location.  
'Change Status' allows to deactivate/reactivate a device.

**\*\*Remove, Copy, Replace and Change Status functionality is available for device Owners only.\*\***

Search by:

Dev. ID	Location	Address	City	Remove Device	Copy Device	Replace Device	Change Status
★ <u>Sample Wireless Monitor / 900kW Standby Generator</u>		123 Main St.	Sheb.	<u>Remove</u>	<u>Copy</u>	<u>Replace</u>	<u>Deactivate</u>

★ - The appearance of this symbol next to the Device ID indicates the Device failed to report (heartbeat) in for more than 24 hours.

Figure 4-3 View and Edit Devices

# 4.5 Install New Device Screen

Figure 4-5 shows the *Install New Device* screen. Enter the numeric Device ID, found on the label inside the device. See Figure 4-4. Click on the submit button to activate the device at the operations center. Then complete and submit the *User Information* screen and the *Device Information* screen to finish the activation. Following successful activation, the new device number appears on the *View & Edit Devices* screen.

A valid customer number is required to activate a device.

A service subscription will initiate upon activation. Device deactivation is required to terminate service. See Section 4.4 for instructions to deactivate a device.

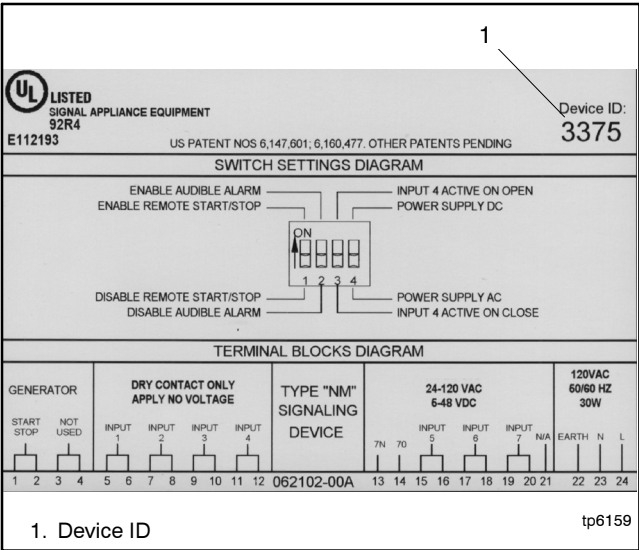


Figure 4-4 Device ID Location on Label

Figure 4-5 Install New Device

## 4.6 User Information Screen (Website Manager)

Select the *User Information* tab at the top of any screen after logging in to bring up the *User Information* screen shown in Figure 4-6.

View & Edit DevicesInstall New DeviceLast Message SummaryManage All DeliveriesUser InformationCredit References

The information on this form will be used for delivering your messages.  
You will receive email confirmation after submitting the form.  
Please provide the following contact information:

[Change your Password](#)

Password	demounit	
Company Name	Wireless Demo	
First name	John	
Last name	Doe	
Middle initial	M	
Title		
Street address	1243 Starr Avenue	
Address (cont.)		
City	Anywhere	
State/Province	WISCONSIN	
Zip/Postal code	53001	
Time Zone	(GMT-08:00) Pacific Time (US & Canada)	
Daylight Savings	<input checked="" type="checkbox"/> check if device location follows daylight savings	
Newsletter Subscribed	Yes	

- Required field

The following information is used as default message delivery addresses.  
The fax number you enter is where faxed messages will be sent.  
The email address you enter is where email messages will be sent.  
You will have the option to change message delivery addresses when configuring an individual unit.  
Changing delivery address will affect future deliveries only.

Fax	(123) 456-9999	
E-mail (includes Alpha Pager, PCS)	john.doe@abccompany.com	
Modem ( "modem to modem" delivery)		
XML		
Numeric Pager(only)		Pin
Phone (for automated voice message delivery)	(123) 456-7890	

Submit

Go Back

**Figure 4-6** User Information

The user information in this screen is *not* the device location information. Do not use this screen to input wireless monitor location information. The *user* address, phone, fax, and time zone information on this screen applies to:

- The individual who obtains the website member ID and password.
- The owner or manager of the website who has full rights.
- The person who is invoiced for the monitoring service of all devices on this website.
- The person who has access to data for all monitor devices on the website.

**Note:** The user and the device contact (set up under the submenu *Device Information* screen) may be the same individual.

Select the method of message delivery for the user at this screen. The four fields marked *telephone*, *fax*, *e-mail*, and *pager* are the default locations where messages will be delivered. All fields with check boxes must be filled in. When setting up a particular device, the values you input automatically appear in the delivery fields (make sure the required information is entered). This makes configuring new devices fast and easy. However, each device must be configured separately, and the message delivery can be modified as required.

Once you have completed the form, click on the *Submit* button.

## 4.7 Credit References Screen

The *Credit References* screen is not used.

## 4.8 Device Info Screen (*Selecting the Device Contact and Configuring Equipment*)

The *Device Information (Device Info)* screen is a submenu selection located under the *View & Edit Devices* menu. To view submenus, click on a device in the Location column on the *View & Edit Devices* screen. See Section 4.3.

Figure 4-7 shows the *Device Info* screen for a device using dry contact inputs. Figure 4-8 shows the *Device Info* screen for a device using Modbus® communication. This device-specific screen has a summary of the last three messages received from the wireless monitor, the last heartbeats received, an *Edit Location* selection, and a *Start/Stop Generator* selection. For a wireless monitor connected to a device using Modbus® communication, there will also be a *Control Panel* selection.

Click on the *Edit Device Location* button to access the data input screen. Complete the information for each monitor device and associated equipment. All the fields marked with check boxes are required. The address fields are intended for the device location, not the billing or contact location. **Provide contact information for the individual (technician or service person) that can access the equipment connected to the monitor device.**

**Note:** For voice message delivery, note that the voice synthesizer only announces words. Do not use abbreviations such as St. for street or Rd. for road. Do not use uppercase letters for words. Uppercase letters will cause the voice synthesizer to announce each letter instead of the word.

The last fields identify the equipment served by the monitor device. The information is intended to help a service person prepare for maintenance or repair of the equipment before arriving at the site. You may need to scroll down to see the information at the bottom of the screen.

For an activated device, the *Device Information* screen lists the *Last 3 Messages* sent by the DataMessenger™ device. To view the message delivery method and address, click on the message delivery link.

To view all of the messages sent by the DataMessenger™ device, click on *more*. View all the *Last Heartbeat* messages by clicking on *more*. A 90-day history of all messages is retained.

*Pending Problem.* “Yes” in the *Pending Problem* column under Last Heartbeat indicates that one or more inputs from the monitored equipment were active at the time of the heartbeat signal. “No” in this column indicates no active inputs detected.

View & Edit Devices

Install New Device

Last Message Summary

Manage All Deliveries

User Information

Credit References

Device Info

Message Delivery

Message History

Heartbeat History

Assign Users

Location:

Equipment:

Contact:

Device ID:

Device model:

Generator Power System, 1234 Main Street, Anywhere, Wisconsin, 53001, USA

Manufacturer: Demo unit

Model: 1234567890

Serial Number: 0987654321

Equipment Name: 350 KW Diesel Generator

Name: John Smith

Phone: 123 456-7890

9999

GR-5

Edit Device Location

Start/Stop Generator

Last 3 messages

Message ID	Message Date	Message Description
20772	3/22/04 13:24:28	overcrank
20772	3/22/04 13:23:13	overcrank
20772	3/12/04 14:29:11	overcrank

more...

Last Heartbeat

Date	Signal Strength	Pending Problem	24 hr. Run mins
3/22/04 23:23:44	9	No	0

more...

Equipment Commands and Data Requests

Completed Date / Time	Request Description	Requested By
3/22/04 14:00:47	Stop Generator	John Doe

more...

Equipment Usage

Select date range...

**Figure 4-7** Device Information, Dry Contact Input Models

View & Edit Devices

Install New Device

Last Message Summary

Manage All Deliveries

User Information

Credit References

Device Info

Message Delivery

Message History

Heartbeat History

Assign Users

Location:

Equipment:

Manufacturer:

Model:

Serial Number:

Equipment Name:

Contact:

Name:

Phone:

Device ID:

9999

GM29536

Device model:

Edit Device Location

Control Panel

Start/Stop Generator

Last 3 messages

more...

Last Heartbeat

more...

Equipment Commands and Data Requests

more...

Equipment Usage

Select date range...

**Figure 4-8** Device Information, Modbus® Communication Models



### 4.8.1 Control Panel

The *Control Panel* screen is available for monitor devices connected to equipment using the Modbus® communication port. Select the *Control Panel* button in the *Device Info* screen to bring up the *Control Panel* screen shown in Figure 4-9.

The first time you select the *Control Panel* for each device, you will be prompted to select metric or non-metric units for displayed data. Select metric or non-metric units to match the system used by the equipment. Temperature will be displayed in degrees C or F and pressure will be displayed in kPa or PSI accordingly. The system of units can be changed later, if necessary, by selecting *Edit Device Location* in the *Device Information* screen.

**Note:** The units selected for the wireless monitoring system must match the units used by the monitored equipment. The monitoring system does not recalculate numerical values to convert between metric and non-metric units.

The *Control Panel* screen lists data groups (controller outputs) that can be selected for monitoring. Select the *Get* button for each data group to obtain updated information for that group. The information is displayed in snapshot format and is updated each time the corresponding *Get* button is selected. Information is displayed in metric or non-metric values as selected (next to the *Control Panel* selection).

**Note:** There is an additional charge to update each data group using the corresponding *Get* button. (A *Get* button selection is referred to as a Data Request in the monitoring service fees.) Use caution to select and update only information that is relevant to site operation.

Once a data group is selected (by clicking the corresponding *Get* button), that group continues to be displayed in the upper part of the control panel screen. A data group cannot be “deselected,” but additional charges are assessed only when the corresponding *Get* button is selected.

View & Edit Devices

Install New Device

Last Message Summary

Manage All Deliveries

User Information

Credit References

Device Info

Message Delivery

Message History

Heartbeat History

Assign Users

Start/Stop Generator

Control Panel values for:

Device ID: 3373

Located at: *Test Site /*  
*20 New Dutch Lane, Fairfield, New Jersey, 07004, USA*

<div>Last Updated 1/14/04 09:11:19</div> <div>L1-L2 V 471 V</div> <div>L2-L3 V 470 V</div> <div>L3-L1 V 471 V</div> <div>Get</div>	<div>Last Updated 12/16/03 11:41:14</div> <div>L1 V 124 V</div> <div>L2 V 124 V</div> <div>L3 V 124 V</div> <div>Get</div>	<div>Last Updated 1/14/04 09:32:59</div> <div>L1 A 1098 A</div> <div>L2 A 1073 A</div> <div>L3 A 1099 A</div> <div>Get</div>
<div>Last Updated 3/23/04 10:30:59</div> <div>Freq 0 Hz</div> <div>KW 0 KW</div> <div>% Load 0 %</div> <div>Get</div>	<div>Last Updated 2/6/04 15:19:29</div> <div>Coolnt Temp 73 F</div> <div>Eng Spd 9999 RPM</div> <div>Batt Volt 13.3 VDC</div> <div>Get</div>	<div>Last Updated 12/16/03 07:05:51</div> <div>Fuel Pres 19 PSI</div> <div>Fuel Temp 66 F</div> <div>Fuel Rate 0.17 GPH</div> <div>Get</div>
<div>Last Updated 12/12/03 07:24:28</div> <div># Start 5</div> <div>Unload Hrs 0 Hours</div> <div>Get</div>	<div>Last Updated 12/16/03 07:10:50</div> <div>Last Start 1011990 Date</div> <div>Last Start 27 Time</div> <div>Get</div>	

Data was not found for the following groups:

Group 5(Phase KW)	Get
Group 6(Power Factors)	Get
Group 7(Total KVAR, KVA)	Get
Group 8(Phase KVAR)	Get
Group 9(Phase KVA)	Get
Group 12(Coolant Press, Level, Last Fuel Rate)	Get
Group 13(Oil Press, Temp, Level, Crank Press)	Get
Group 14(Amb Temp, ECM Batt)	Get
Group 15(Hour Run, Load)	Get
Group 17(Since Maint. Days, Starts)	Get
Group 18(RTSM Hours Total, Loaded, Unloaded)	Get
Group 19(RTSM KW Hrs, Total KW Hrs)	Get
Group 21>Last Run Length, Load)	Get
Group 22(Analog Inputs 2-4)	Get
Group 23(Analog Inputs 5-7)	Get

**Figure 4-9** Control Panel, Modbus® Models

## 4.8.2 Remote Start/Stop

**Note:** Disconnect power sources and disable equipment during maintenance or service to prevent starting by a remote switch or command. Refer to the equipment manufacturer's documentation for instructions to disconnect power and prevent starting.

Set the remote start/stop DIP switch on the monitor device to Enable (see Section 2.10) and connect terminals 1 and 2 on the monitor to the equipment's remote start/stop circuit to allow the *Start/Stop Generator* button to function. Refer to the equipment wiring diagrams provided by the manufacturer.

Selecting the *Start/Stop Generator* button in the *Device Information* or *Control Panel* screens brings up the screen shown in Figure 4-10. The start/stop generator button allows remote starting or stopping of the equipment from the website.

Each activation of the remote start or remote stop command is shown on the Device Info screen under Equipment Commands and Data Requests. Right click to refresh the screen if the command does not appear immediately.

Press the service button on the wireless monitor to disable the remote start/stop function during monitor or equipment maintenance or service. Disable the equipment during service to prevent it from starting.



**Figure 4-10** Start/Stop Generator

## 4.9 Last Message Summary Screen (*Alarm History for all Website Devices*)

received from each device assigned to the account. Click on the underlined text in the Description column to see who successfully received the alarm message.

The *Last Message Summary* screen, shown in Figure 4-11, provides a listing of the last message

View & Edit Devices	Install New Device	Last Message Summary	Manage All Deliveries	User Information	Credit References
This is last message device summary.					
Dev ID	Location	Msg ID	Message Date	Description	
9999	<u>Sample Wireless Monitor / 900k W Standby Generator</u>	20771	3/23/02 09:00:04	<u>*Unit Failed to Report Heartbeat</u>	

Figure 4-11 Last Message Summary

## 4.10 Manage All Deliveries Screen (Assign and Revise Message Delivery)

The *Manage All Deliveries* screen, shown in Figure 4-12, lists all the message recipients and delivery methods for all the devices on the website. Use this screen to change or add message recipients and

delivery methods. Click on *Add New Delivery* to add a new individual or delivery method, selecting the number of delivery attempts and the retry interval (minutes between retries). To revise an existing entry, select the *Add New Delivery* option and enter the new data, submit, and then return to the previous screen and delete the delivery address with the incorrect information.

Delivery Method	Delivery Address	Edit Delivery Address	Delete Delivery Address
PHONE	(920) 555-1234	<a href="#">Edit</a>	<a href="#">Delete</a>

**Figure 4-12** Manage All Deliveries

## 4.11 Message Delivery Screen (Selecting Messages for Device Inputs)

The *Message Delivery* screen is a submenu selection. To bring up the submenus, click on a device in the Location column on the *View & Edit Devices* screen. See Section 4.3.

The *Message Delivery* screen, shown in Figure 4-13, lists all messages defined for the selected device and shows the target address (recipient) for each message.

The message delivery method can be changed on the *Message Delivery* screen. Use the last column, *Edit Delivery Detail*, to change the following items.

The *Delivery Attempts* field determines how many times DDC/MTU Power Generation will attempt to deliver a message if a message is not successfully received. The number of attempts can also be selected on the *Manage All Deliveries* screen using *Add New Device*. When the

message is delivered successfully, no more attempts will be made.

If the message is not successfully delivered after the specified number of delivery attempts, an e-mail will be sent to the account holder that the user information may need to be changed or updated.

The *Retry Interval* is the time period between attempts to deliver the message. It is also located on the *Manage All Deliveries* screen.

Phone delivery messages are interactive. The message (alarm) will not be delivered unless the user presses #1 on the phone during the greeting. Attempts to direct the message to voice mail will fail. Undelivered messages appear as failed deliveries in the message description details of the Message History screen. See Section 4.12.

**Note:** At this time, it is not possible to deliver a message to a phone extension.

View & Edit Devices
Install New Device
Last Message Summary
Manage All Deliveries
User Information
Credit References

Device Info
Message Delivery
Message History
Heartbeat History
Assign Users

Click on the button to RESTORE ALL messages descriptions to their defaults [Restore All](#)

**This is a list of message deliveries for:**

**Device Id:** 9999

**Located at:** Sample Wireless Monitor / 900kW Standby Generator

Description	Delivery Method	Delivery Address	Edit Delivery Method	Delete Delivery Method	Add Delivery Method	Edit Deliv. Detail
*Unit Failed to Report Heartbeat	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Input 1 Activated	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Input 2 Activated	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Input 3 Activated	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Input 4 Activated	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Input 5 Activated	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Input 6 Activated	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Input 7 Activated	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Low / Weak Battery	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Open / No Battery	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Power Fail	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>
Power Restored	PHONE	(123) 456-7890	<a href="#">Edit</a>	<a href="#">Delete</a>	<a href="#">Add</a>	<a href="#">Edit</a>

Figure 4-13 Message Delivery

## Message Descriptions

Figure 4-13 shows default descriptions for various messages. The descriptions can be changed, if desired. For example, *Input 1 Activated* could be changed to describe the output or condition that triggers Input 1. To modify the text of a message, click on an individual message listed in the *Description* column to bring up the *Customize Alarms* screen shown in Figure 4-14. Type in the desired message and click on the *Submit* button.

The battery and power messages shown in Figure 4-13 apply to the power supply for the wireless monitor device. Low/Weak Battery indicates that the wireless monitor battery voltage has dropped below 11.5 volts. The Power Fail and Power Restored messages will only appear for AC-powered units. See Section 2.11 for more information about wireless monitor power.

The *Restore All* button on the message delivery screen restores all message descriptions to the default values. See Figure 4-13.

**View & Edit Devices** **Install New Device** **Last Message Summary** **Manage All Deliveries** **User Information** **Credit References**

**Device Info** **Message Delivery** **Message History** **Heartbeat History** **Assign Users**

**Important:** This screen allows you to customize the alarm message description.

☒ Change message description for this phone delivery only.

☐ Change message description for all \*Unit Failed to Report Heartbeat  
for device # located at Sample Wireless Monitor / 900kW Standby Generator

**For Device Id:** 9999  
**Default Message:** \*Unit Failed to Report Heartbeat  
**Old Custom Message:** \*Unit Failed to Report Heartbeat  
**New Custom Message:**  ☐ restore default

**Submit** **Go Back**

**Figure 4-14** Customize Alarms Screen

## 4.12 Message History Screen

### (Reviewing Message History for Single Inputs)

The *Message History* screen is a submenu selection. Click on a device in the *Location* column on the *View &*

*Edit Devices* screen to bring up the submenus. See Section 4.3.

All messages that have been generated by the outputs of a single monitor device are listed on this screen. Click on an item in the *Message Description* column to view detailed information on all messages for this output, the delivery address, and the result of the delivery.

View & Edit Devices	Install New Device	Last Message Summary	Manage All Deliveries	User Information	Credit References
Device Info	Message Delivery	Message History	Heartbeat History	Assign Users	
<b>This is the message history for:</b>					
<b>Device ID:</b>		9999			
<b>Located at:</b>		Sample Wireless Monitor / 900kW Standby Generator			
Message Id	Message Date	Message Description			
20771	3/23/02 09:00:04	<u>*Unit Failed to Report Heartbeat</u>			
20770	3/20/02 11:55:49	<u>Service Button</u>			
20770	3/20/02 10:33:49	<u>Service Button</u>			
20770	3/19/02 14:02:28	<u>Service Button</u>			
20770	3/19/02 13:39:04	<u>Service Button</u>			
20770	3/19/02 13:37:45	<u>Service Button</u>			
20770	3/19/02 12:49:40	<u>Service Button</u>			
20770	3/18/02 16:30:47	<u>Service Button</u>			
20770	3/18/02 16:10:10	<u>Service Button</u>			
20770	3/18/02 15:18:09	<u>Service Button</u>			
Page # <input type="text"/> <input type="button" value="Go"/> <input type="button" value=" &gt; "/>					

Figure 4-15 Message History



## 4.13 Heartbeat History Screen

The *Heartbeat History* screen is a submenu selection. Click on a device in the *Location* column on the *View & Edit Devices* screen to bring up the submenus. See Section 4.3.

Heartbeat messages are delivered every 24 hours to indicate that the monitor device is active and communicating. All heartbeat messages during the past 90 days are listed on the screen. See Figure 4-16. A missing heartbeat message could indicate that the monitor device has lost power or a web server error has occurred. Failure to receive a heartbeat message for a 24-hour period will be noted by a red star next to the device on the *View & Edit Devices* screen. Even though each heartbeat message has an associated time, the actual message may not be displayed on the website for several hours after reporting.

There is other information displayed on this screen (see Figure 4-16):

- **Signal Strength.** The strength of the signal via the cell tower is (0-9) displayed. A signal strength of 2 or less indicates an unreliable signal and a different device location should be considered. Consider using an optional high-gain antenna if a signal strength greater

than 2 cannot be obtained at the site with the standard antenna.

An *F* in the Signal Strength column indicates the monitor device is in the service mode and cannot transmit messages. A monitor device in the service mode also does not allow the *Start/Stop* function to be activated via the website.

- **Pending Problem.** “Yes” in the *Pending Problem* column indicates that one or more inputs from the monitored equipment were active at the time of the heartbeat signal. “No” in this column indicates no active inputs detected.
- **Runtime.** Models using hardwire inputs display the accumulated generator set runtime for a 24-hr. period in the column labeled *24 hr. Run Mins*. Runtimes are collected through voltage inputs 13 and 14 on the DataMessenger™ device.

On models using Modbus® communication, runtime is collected through the Modbus® communication connection and accumulated from startup. The runtime is displayed in a column labeled *Total Run Hrs*. These models also display the total number of starts in a separate column.

View & Edit Devices
Install New Device
Last Message Summary
Manage All Deliveries
User Information
Credit References

Device Info
Message Delivery
Message History
Heartbeat History
Assign Users

This is a list of heartbeats for the past 90 days for:

Device ID: 2516

Located at: Generator Power System / 350 kW Diesel Generator  
1234 Main Street, Anywhere, Wisconsin, 53001, USA

Date	Signal Strength	Pending Problem	24 hr. Run Mins *
3/22/04 23:23:44	9	No	0
3/20/04 23:23:47	9	No	0
3/19/04 23:23:51	9	No	0
3/18/04 23:24:03	9	No	0
3/17/04 23:24:05	9	No	0
3/16/04 23:24:10	9	No	0
3/15/04 23:24:08	9	No	0
3/14/04 23:24:16	9	No	0
3/13/04 23:24:16	9	No	0
3/12/04 23:24:22	9	No	0

\* Click column name to customize

Page # 
Go
>
>>
Page 1 Of 9

**Figure 4-16** Heartbeat History

Modbus® is a registered trademark of Schneider Electric

## 4.14 Assign Users Screen (User Rights)

The *Assign Users* screen is a submenu selection. Click on a device in the *Location* column on the *View & Edit*

*Devices* screen to bring up the submenus. See Section 4.3.

Use the *Assign Users* screen to add users and define their user rights: full rights or read-only access to devices and device data. See Figure 4-17.





View & Edit Devices	Install New Device	Last Message Summary	Manage All Deliveries	User Information	Credit References										
Device Info	Message Delivery	Message History	Heartbeat History	Assign Users											
<p>In order to assign a user to your device, you must know their Member ID. Users can be assigned for each device with the following rights:</p> <ol style="list-style-type: none"><li>1. FULL RIGHTS: user has the ability to change delivery methods, message descriptions and other device information.</li><li>2. READ ONLY: user can only view device information - cannot make any changes.</li></ol> <p>Please note that if you assign a different user to accept payment responsibility for a device, the change does not take effect until that user confirms this responsibility by responding to an email that will be automatically sent to them from Notifact. Until this user confirms payment responsibility and his credit has been approved, the owner remains responsible for all Notifact invoices. You will notice a  'square' around the "pays monthly fees" button designating the user you have assigned payment responsibility. The button for the current invoice payer remains selected until new user accepts payment responsibility.</p> <p><b>Device ID #</b></p> <table border="1"><thead><tr><th>Assigned Users</th><th>Member Id</th><th>Pays monthly fees</th><th>Rights</th><th>Remove User</th></tr></thead><tbody><tr><td>John Smith</td><td>999</td><td></td><td>Owner</td><td></td></tr></tbody></table> <p>The new user that you plan to assign to this device <i>must</i> have a Member Id.</p> <p><b>Assign new user:</b></p> <p>Member Id: <input type="text"/></p> <p>Rights: <input type="text" value="Full Rights"/></p>						Assigned Users	Member Id	Pays monthly fees	Rights	Remove User	John Smith	999		Owner	
Assigned Users	Member Id	Pays monthly fees	Rights	Remove User											
John Smith	999		Owner												

Figure 4-17 Assign Users

# Appendix A Abbreviations

The following list contains abbreviations that may appear in this publication.

A, amp	ampere	cfm	cubic feet per minute	ext.	external
ABDC	after bottom dead center	CG	center of gravity	F	Fahrenheit, female
AC	alternating current	CID	cubic inch displacement	fglass.	fiberglass
A/D	analog to digital	CL	centerline	FHM	flat head machine (screw)
ADC	analog to digital converter	cm	centimeter	fl. oz.	fluid ounce
adj.	adjust, adjustment	CMOS	complementary metal oxide substrate (semiconductor)	flex.	flexible
ADV	advertising dimensional drawing	cogen.	cogeneration	freq.	frequency
AHWT	anticipatory high water temperature	com	communications (port)	FS	full scale
AISI	American Iron and Steel Institute	coml	commercial	ft.	foot, feet
ALOP	anticipatory low oil pressure	Coml/Rec	Commercial/Recreational	ft. lb.	foot pounds (torque)
alt.	alternator	conn.	connection	ft./min.	feet per minute
Al	aluminum	cont.	continued	g	gram
ANSI	American National Standards Institute (formerly American Standards Association, ASA)	CPVC	chlorinated polyvinyl chloride	ga.	gauge (meters, wire size)
AO	anticipatory only	crit.	critical	gal.	gallon
API	American Petroleum Institute	CRT	cathode ray tube	gen.	generator
approx.	approximate, approximately	CSA	Canadian Standards Association	genset	generator set
AR	as required, as requested	CT	current transformer	GFI	ground fault interrupter
AS	as supplied, as stated, as suggested	Cu	copper	GND, 	ground
ASE	American Society of Engineers	cu. in.	cubic inch	gov.	governor
ASME	American Society of Mechanical Engineers	cw.	clockwise	gph	gallons per hour
assy.	assembly	CWC	city water-cooled	gpm	gallons per minute
ASTM	American Society for Testing Materials	cyl.	cylinder	gr.	grade, gross
ATDC	after top dead center	D/A	digital to analog	GRD	equipment ground
ATS	automatic transfer switch	DAC	digital to analog converter	gr. wt.	gross weight
auto.	automatic	dB	decibel	H x W x D	height by width by depth
aux.	auxiliary	dBA	decibel (A weighted)	HC	hex cap
A/V	audiovisual	DC	direct current	HCHT	high cylinder head temperature
avg.	average	DCR	direct current resistance	HD	heavy duty
AVR	automatic voltage regulator	deg., °	degree	HET	high exhaust temperature, high engine temperature
AWG	American Wire Gauge	dept.	department	hex	hexagon
AWM	appliance wiring material	dia.	diameter	Hg	mercury (element)
bat.	battery	DI/EO	dual inlet/end outlet	HH	hex head
BBDC	before bottom dead center	DIN	Deutsches Institut für Normung e. V. (also Deutsche Industrie Normenausschuss)	HHC	hex head cap
BC	battery charger, battery charging	DIP	dual inline package	HP	horsepower
BCA	battery charging alternator	DPDT	double-pole, double-throw	hr.	hour
BCI	Battery Council International	DPST	double-pole, single-throw	HS	heat shrink
BDC	before dead center	DS	disconnect switch	hsg.	housing
BHP	brake horsepower	DVR	digital voltage regulator	HVAC	heating, ventilation, and air conditioning
blk.	black (paint color), block (engine)	E, emer.	emergency (power source)	HWT	high water temperature
blk. htr.	block heater	EDI	electronic data interchange	Hz	hertz (cycles per second)
BMEP	brake mean effective pressure	EFR	emergency frequency relay	IC	integrated circuit
bps	bits per second	e.g.	for example ( <i>exempli gratia</i> )	ID	inside diameter, identification
br.	brass	EG	electronic governor	IEC	International Electrotechnical Commission
BTDC	before top dead center	EGSA	Electrical Generating Systems Association	IEEE	Institute of Electrical and Electronics Engineers
Btu	British thermal unit	EIA	Electronic Industries Association	IMS	improved motor starting
Btu/min.	British thermal units per minute	EI/EO	end inlet/end outlet	in.	inch
C	Celsius, centigrade	EMI	electromagnetic interference	in. H <sub>2</sub> O	inches of water
cal.	calorie	emiss.	emission	in. Hg	inches of mercury
CARB	California Air Resources Board	eng.	engine	in. lb.	inch pounds
CB	circuit breaker	EPA	Environmental Protection Agency	Inc.	incorporated
cc	cubic centimeter	EPS	emergency power system	ind.	industrial
CCA	cold cranking amps	ER	emergency relay	int.	internal
ccw.	counterclockwise	ES	engineering special, engineered special	int./ext.	internal/external
CEC	Canadian Electrical Code	ESD	electrostatic discharge	I/O	input/output
cert.	certificate, certification, certified	est.	estimated	IP	iron pipe
cfh	cubic feet per hour	E-Stop	emergency stop	ISO	International Organization for Standardization
		etc.	et cetera (and so forth)	J	joule
		exh.	exhaust	JIS	Japanese Industry Standard
				k	kilo (1000)
				K	kelvin

kA	kiloampere	MTBO	mean time between overhauls	rly.	relay
KB	kilobyte (2 <sup>10</sup> bytes)	mtg.	mounting	rms	root mean square
kg	kilogram	MW	megawatt	rnd.	round
kg/cm <sup>2</sup>	kilograms per square centimeter	mW	milliwatt	ROM	read only memory
kgm	kilogram-meter	μF	microfarad	rot.	rotate, rotating
kg/m <sup>3</sup>	kilograms per cubic meter	N, norm.	normal (power source)	rpm	revolutions per minute
kHz	kilohertz	NA	not available, not applicable	RS	right side
kJ	kilojoule	nat. gas	natural gas	RTV	room temperature vulcanization
km	kilometer	NBS	National Bureau of Standards	SAE	Society of Automotive Engineers
kOhm, kΩ	kilo-ohm	NC	normally closed	scfm	standard cubic feet per minute
kPa	kilopascal	NEC	National Electrical Code	SCR	silicon controlled rectifier
kph	kilometers per hour	NEMA	National Electrical Manufacturers Association	s, sec.	second
kV	kilovolt	NFPA	National Fire Protection Association	SI	<i>Système international d'unités</i> , International System of Units
kVA	kilovolt ampere	Nm	newton meter	SI/EO	side in/end out
kVAR	kilovolt ampere reactive	NO	normally open	sil.	silencer
kW	kilowatt	no., nos.	number, numbers	SN	serial number
kWh	kilowatt-hour	NPS	National Pipe, Straight	SPDT	single-pole, double-throw
kWm	kilowatt mechanical	NPSC	National Pipe, Straight-coupling	SPST	single-pole, single-throw
L	liter	NPT	National Standard taper pipe thread per general use	spec, specs	specification(s)
LAN	local area network	NPTF	National Pipe, Taper-Fine	sq.	square
L x W x H	length by width by height	NR	not required, normal relay	sq. cm	square centimeter
lb.	pound, pounds	ns	nanosecond	sq. in.	square inch
lbm/ft <sup>3</sup>	pounds mass per cubic feet	OC	overcrank	SS	stainless steel
LCB	line circuit breaker	OD	outside diameter	std.	standard
LCD	liquid crystal display	OEM	original equipment manufacturer	stl.	steel
ld. shd.	load shed	OF	overfrequency	tach.	tachometer
LED	light emitting diode	opt.	option, optional	TD	time delay
Lph	liters per hour	OS	oversize, overspeed	TDC	top dead center
Lpm	liters per minute	OSHA	Occupational Safety and Health Administration	TDEC	time delay engine cooldown
LOP	low oil pressure	OV	overvoltage	TDEN	time delay emergency to normal
LP	liquefied petroleum	oz.	ounce	TDES	time delay engine start
LPG	liquefied petroleum gas	p., pp.	page, pages	TDNE	time delay normal to emergency
LS	left side	PC	personal computer	TDOE	time delay off to emergency
L <sub>wa</sub>	sound power level, A weighted	PCB	printed circuit board	TDON	time delay off to normal
LWL	low water level	pF	picofarad	temp.	temperature
LWT	low water temperature	PF	power factor	term.	terminal
m	meter, milli (1/1000)	ph., ∅	phase	TIF	telephone influence factor
M	mega (10 <sup>6</sup> when used with SI units), male	PHC	Phillips head crimp (screw)	TIR	total indicator reading
m <sup>3</sup>	cubic meter	PHH	Phillips hex head (screw)	tol.	tolerance
m <sup>3</sup> /min.	cubic meters per minute	PHM	pan head machine (screw)	turbo.	turbocharger
mA	milliampere	PLC	programmable logic control	typ.	typical (same in multiple locations)
man.	manual	PMG	permanent-magnet generator	UF	underfrequency
max.	maximum	pot	potentiometer, potential	UHF	ultrahigh frequency
MB	megabyte (2 <sup>20</sup> bytes)	ppm	parts per million	UL	Underwriter's Laboratories, Inc.
MCM	one thousand circular mils	PROM	programmable read-only memory	UNC	unified coarse thread (was NC)
MCCB	molded-case circuit breaker	psi	pounds per square inch	UNF	unified fine thread (was NF)
meggar	megohmmeter	pt.	pint	univ.	universal
MHz	megahertz	PTC	positive temperature coefficient	US	undersize, underspeed
mi.	mile	PTO	power takeoff	UV	ultraviolet, undervoltage
mil	one one-thousandth of an inch	PVC	polyvinyl chloride	V	volt
min.	minimum, minute	qt.	quart, quarts	VAC	volts alternating current
misc.	miscellaneous	qty.	quantity	VAR	voltampere reactive
MJ	megajoule	R	replacement (emergency) power source	VDC	volts direct current
mJ	millijoule	rad.	radiator, radius	VFD	vacuum fluorescent display
mm	millimeter	RAM	random access memory	VGA	video graphics adapter
mOhm, mΩ	milliohm	RDO	relay driver output	VHF	very high frequency
MOhm, MΩ	megohm	ref.	reference	W	watt
MOV	metal oxide varistor	rem.	remote	WCR	withstand and closing rating
MPa	megapascal	Res/Coml	Residential/Commercial	w/	with
mpg	miles per gallon	RFI	radio frequency interference	w/o	without
mph	miles per hour	RH	round head	wt.	weight
MS	military standard	RHM	round head machine (screw)	xfrm	transformer
m/sec.	meters per second				
MTBF	mean time between failure				

## Appendix B Noise and Wiring Practices

---

Electrical noise is an unwanted electrical signal that can cause errors in measurement, loss of control, malfunctions in microprocessor-based control systems, errors in data transfer between systems over communication links, or reductions in system performance.

Good system design and wiring practices can minimize noise levels and the effects of noise.

Noise, because of its random nature, is typically characterized by frequency distribution. Many noise sources are broad-spectrum, that is, they produce many frequencies distributed over a wide range. Broad-spectrum noise is particularly troublesome because it cannot be removed easily by filtering, and because it can affect a variety of systems in unpredictable ways. One common source of broad-spectrum noise is a switch, which can produce voltage and current changes when an electrical circuit is connected and disconnected.

Coupling is the transfer of signals between separate circuits. Signals from one circuit become noise in another. The amount of coupling is cumulative and is a function of the proximity of the circuits, their orientation, exposed area, and length of run. Minimize coupling by the following:

- Isolating circuits from each other by using separate raceways or conduit
- Separating circuits from each other by locating them as far apart as possible
- Enclosing circuits with a grounded metallic shield such as an enclosure, metallic conduit, or cable shield
- Running conductors perpendicular, rather than parallel, to each other
- Running wires loosely and randomly rather than bundling them tightly together
- Twisting a circuit's wires together in pairs

In an industrial environment, there are typically five types of circuits with different noise emission and rejection capabilities. The five types of circuits are as follows:

- **High-Power Distribution.** Circuits to high-power loads such as large electric motors and heaters can emit transient high levels of broad-spectrum noise.

Loads on high-power distribution circuits are nearly immune to noise.

- **General Purpose Power Distribution.** Circuits to medium-power loads such as lighting, offices, light-duty equipment, and small motors such as fans and pumps can emit transient, medium levels of broad-spectrum noise. Some electronic equipment, such as computers, emits constant levels of broad-spectrum noise in addition to transient broad-spectrum noise. Loads on general-purpose circuits, except for sensitive electronic equipment, are nearly immune to noise.
- **Control.** Control circuits include DC circuits and 120 VAC maximum AC circuits that operate at a low power level (less than 1 W). Typical circuits include circuits to switches, actuators, and dry-contact relays, including the generator engine-start circuit. Control circuits emit transient low levels of broad-spectrum noise and are fairly immune to noise.
- **Analog.** Analog circuits are low-voltage DC circuits that convey measurement information as relatively small changes in current or voltage. Typical circuits include those connected to the controller's analog inputs. Analog circuits create the lowest noise levels and are the most sensitive to noise.
- **Communication and Signaling.** Communication and signaling circuits are low-voltage circuits that convey information. Typical circuits include RS-232 and RS-485 serial communication lines, telephone lines, and computer network lines. These circuits create noise with frequencies related to the communication signaling rate. These circuits have some level of built-in noise immunity. Typical systems will detect or correct errors caused by noise below certain levels, but with a corresponding reduction in the data transfer rate.

When planning an installation, separate all of these types of circuits as much as possible to minimize the hazards of insulation failure, accidental miswiring, and noise coupling. For best results, install control circuits, analog circuits, and communication and signaling circuits separately. Combining circuit types is unavoidable in the controller's enclosure and some other areas.

**Note:** It is very important to isolate high- and medium-power circuits in raceways or conduit separate from the other types of circuits.

## Notes





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