

**SERVICE BULLETIN**

Original Issue Date: **8/02**  
 Model: **20-2800 kW**  
 Market: **Industrial**  
 Subject: **Warranty Startup Procedure Requirements**

Some generator set models with electronic control modules (ECM) may limit or prohibit adjusting the engine speed or testing the shutdown/warning faults. This type of testing is typically required by the NFPA 110 standard for emergency power supply systems or by

other governing agencies. Completion of the shutdown and warning tests does not affect the warranty coverage. Figure 1 shows if the fault shutdown or warning tests are feasible.

Model	Engine	Governor Type	Shutdown and Warning Fault Tests				
			Overspeed	Overcrank	Engine Sensors (A)	External Sensors (B)	
20GS	Ford	Electronic, Barber-Colman	Yes	Yes	Yes	Yes	
30-125GSG/GSGB	GM				Electronic, Woodward		No
30-125GSG/GSGB		Electronic, E-Controls					
30-125GSG/GSGB		ECM Control					
135-275GS/GSB	DDC	ECM Control	Yes		Yes		Yes
400-800GSW	Waukesha	Electronic					
20-100DSJ/DSJB	John Deere	Mechanical	Yes		Yes		Yes
20-100DSJ/DSJB		Electronic					
20-230DSEJ/DSEJB		Mechanical					
20-230DSEJ/DSEJB		Electronic					
80-200DSEJC		ECM Control	No	Yes*			
600-1000DSM	Mitsubishi	Electronic	Yes	Yes	Yes		
2000DSM							
200DSE/DSEB	DDC	ECM Control	No	Yes*	Yes		
230-300DSE/DSEB							
350/400DSE							
450DSE-4							
500-1000DS-4							
650-2000DSEB							
1250-2000DS-4							
2500/2800DSE							

\* Units with 550 controllers may require user-supplied potentiometers to simulate sensor function. The potentiometer value and connector vary by engine manufacturer/model.

**Figure 1** Feasibility of Fault Shutdown and Warning Tests

Routing	Service Manager	Sales Manager	Parts Manager	Technician No. 1	Technician No. 2	Technician No. 3	Return This to
Initial Here							

## Related Documents

- Startup Notification K-625
- Startup and Onsite Test Procedure K-3322

The engine ECM or other generator set controls may impact the following shutdowns and warnings. The letter in parentheses identifies the fault category in Figure 1.

- Overspeed (governor control) shutdown
- Overcrank shutdown
- High coolant temperature shutdown (A)
- High coolant temperature warning (A)
- Low coolant temperature warning (A)
- Low oil pressure shutdown (A)
- Low oil pressure warning (A)
- Battery charger fault warning (B)
- Low battery voltage warning (B)
- Low fuel (level or pressure) warning (B)

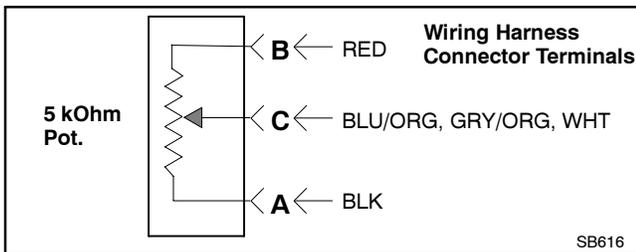
Use the information in Figure 8, Figure 9, and Figure 10 to test the engine sensor/switch faults. The information in this bulletin provides a guideline for warranty startup requirements. Use this data during troubleshooting of the generator set.

## Test Method 1

Remove the sensor lead and ground the lead to the engine block ground or connect a jumper wire from the sensor terminal to the engine block ground.

## Test Method 2

Test faults using a 5 kOhm, 10-turn, 3-watt potentiometer (part no. X-6136-36) and the illustration shown in Figure 2. Before starting the generator set, turn the potentiometer fully counterclockwise. While the generator set is running, turn the potentiometer clockwise until the unit shuts down.

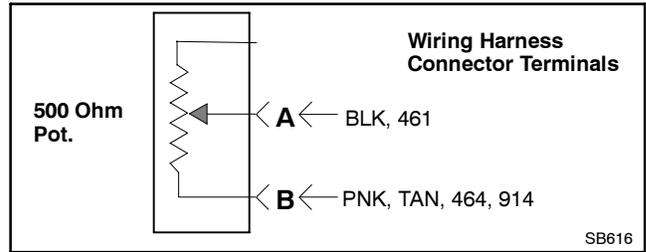


**Figure 2** Coolant Temp. and Oil Pressure Test

## Test Method 3

Test coolant temperature faults using a 500 ohm, 10-turn, 3-watt potentiometer (part no. X-6136-37) and the illustration shown in Figure 3. Turn potentiometer fully counterclockwise before starting the generator set.

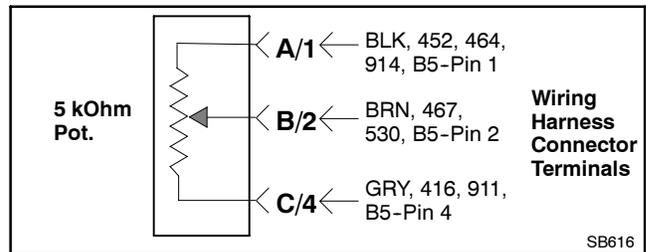
While the generator set is running, turn the potentiometer clockwise until the unit shuts down. The mating connector to the engine wiring harness connector is a Packard Electrical Division part no. 12066016.



**Figure 3** Coolant Temperature Test

## Test Method 4

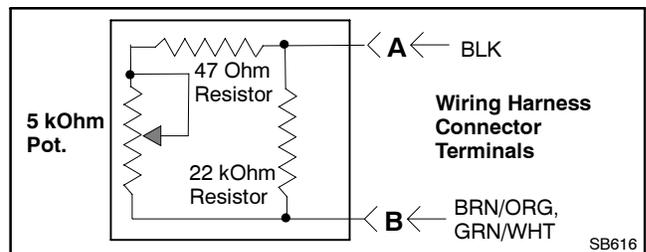
Test oil pressure faults using a 5 kOhm, 10-turn, 3-watt potentiometer (part no. X-6136-36) and the illustration shown in Figure 4. Before starting the generator set, turn the potentiometer fully counterclockwise. While the generator set is running, turn the potentiometer clockwise until the unit shuts down.



**Figure 4** Oil Pressure Test

## Test Method 5

Test coolant temperature faults using a 5 kOhm, 10-turn, 3-watt potentiometer (part no. X-6136-36), 47 ohm 1/2-watt resistor, and 22 kOhm 1/2-watt resistor using the illustration shown in Figure 5. Before starting the generator set, turn the potentiometer fully counterclockwise. While the generator set is running, turn the potentiometer clockwise until the unit shuts down.



**Figure 5** Coolant Temperature Test

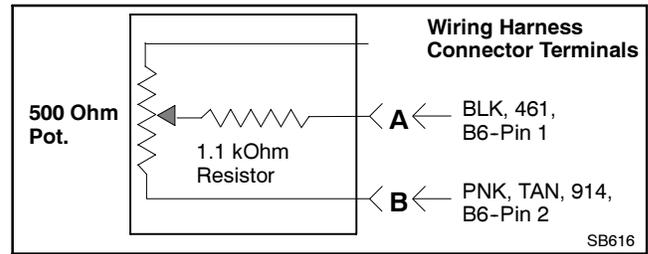
## Test Method 6

Test coolant temperature faults using a 500 ohm, 10-turn, 3-watt potentiometer (part no. X-6136-37) and a 1.1 kOhm 1/2-watt resistor, using the illustration shown in Figure 6. Turn potentiometer fully counterclockwise before starting the generator set to simulate a low coolant temperature warning. While the generator set is running, turn the potentiometer clockwise until the unit shuts down.

Figure 7 provides the Decision-Maker™ 340 and Decision-Maker™ 550 factory settings for shutdown and warning faults. 218(103)

Engine setpoints are also available in Menu 2, Engine Monitoring with Decision-Maker™ 550 controllers.

**Note:** The following information is subject to change.



**Figure 6** Coolant Temperature Test

Model	Engine	Freq.	High Coolant Temperature Shutdown, °C (°F)	High Coolant Temperature Warning, °C (°F)	Low Oil Pressure Shutdown, kPa (psi)	Low Oil Pressure Warning, kPa (psi)	
20GS	Ford	50/60	107 (225)	99 (210)	103 (15)	138 (20)	
30-125GSG/GSGB	GM	50/60	111 (232)	103 (218)	103 (15)	138 (20)	
135-275GS/GSB	DDC	50/60	103 (218)	99 (210)	103 (15)	138 (20)	
400-800GSW	Waukesha	50/60	102 (215)	96 (205)	241 (35)	276 (40)	
20DSJB	John Deere	50/60	111 (232)	103 (218)	103 (15)	138 (20)	
20-230DSEJB		50/60	111 (232)	103 (218)	103 (15)	138 (20)	
80-180DSEJC		50/60	111 (232)	103 (218)	103 (15)	138 (20)	
200DSEJC		50/60	111 (232)	103 (218)	103 (15)	138 (20)	
600-1000DSM	Mitsubishi	50/60	103 (218)	99 (210)	276 (40)	379 (55)	
2000DSM		60	98 (208)	92 (198)	296 (43)	393 (57)	
200DSE/DSEB	DDC	50/60	111 (232)	103 (218)	103 (15)	138 (20)	
230-300DSEB		50/60	106 (223)	99 (210)	207 (30)	241 (35)	
230-400DSE		50/60	106 (223)	99 (210)	207 (30)	241 (35)	
450DSEB		50/60	106 (223)	99 (210)	207 (30)	241 (35)	
450DSE-4		50	103 (217)	96 (205)	165 (24)	234 (34)	
		60	107 (225)	102 (215)	207 (30)		
500DS-4		50	107 (225)	102 (215)	572 (83)	641 (93)	
		60	103 (217)	96 (205)	207 (30)		
600DS-4		50	107 (225)	102 (215)	572 (83)	641 (93)	
		60	107 (224)		614 (89)		
650-1000DSEB		DDC	50	102 (216)	97 (207)	393 (57)	441 (64)
650-1000DSEB			60	102 (216)	97 (207)	503 (73)	552 (80)
750DS-4			50	107 (225)	102 (215)	462 (67)	552 (80)
			60	103 (217)	96 (205)	614 (89)	
800DS-4	50		107 (225)	102 (215)	462 (67)	552 (80)	
	60				510 (74)		
900DS-4	50/60		103 (217)	96 (205)	462 (67)	552 (80)	
1000DS-4	60		103 (217)	96 (205)	462 (67)	552 (80)	
1250-2000DS-4	50		99 (210)	93 (199)	400 (58)	483 (70)	
	60				434 (63)		
1350-2000DSEB	50		99 (210)	97 (207)	303 (44)	421 (61)	
	60				372 (54)		
2500/2800DSE	50		99 (210)	97 (207)	317 (46)	352 (51)	
2500/2800DSE	60		99 (210)	97 (207)	393 (57)	421 (61)	

**Figure 7** Factory Shutdown and Warning Setpoints

Model	Engine	Governor Type	High Coolant Temp. Shutdown Fault		High Coolant Temp. Warning Fault		Low Coolant Temp. Warning Fault		Low Oil Pressure Shutdown Fault		Low Oil Pressure Warning Fault	
			Test	Connections	Test	Connections	Test	Connections	Test	Connections	Test	Connections
20GS	Ford	Electronic	1	Lead 34	1	Lead 40A	1	Lead 35A	1	Lead 13	1	Lead 41A
30-125GGG/GSGB	GM	ECM Control										
135-275GS/GSB	DDC Gas	ECM Control										
20-100DSJ/DSJB		Mech./Elect.	1	Lead 34	1	Lead 40A	1	Lead 35A	1	Lead 13	1	Lead 41A
20-230DSEJ/DSEJB												
80-180DSEJC	John Deere											
200DSEJC		ECM Control	3	A-Lead 461 B-Lead 914	3	A-Lead 461 B-Lead 914	1	Lead 35A	4	A/1-Lead 914 B/2-Lead 467 C/4-Lead 416 GRY	4	A/1-Lead 914 B/2-Lead 467 C/4-Lead 416 GRY
600-1000DSM	Mitsubishi	Electronic	1	Lead 34	1	Lead 40A	1	Lead 35A	1	Lead 13	1	Lead 41A
2000DSM												
200DSE/DSEB	DDC Series 40		1	Lead 34	1	Lead 40A	1	Lead 35A	1	Lead 13	1	Lead 41A
230-300DSE/DSEB	DDC Series 60		3	A-Lead 452 BLK B-Lead 133 PNK	3	A-Lead 452 BLK B-Lead 133 PNK	1	Lead 35A	4	A/1-Lead 452 BLK B/2-Lead 530 BRN C/4-Lead 416 GRY	4	A/1-Lead 452 BLK B/2-Lead 530 BRN C/4-Lead 416 GRY
350/400DSE												
450DSE-4			3	A-Lead 452M BLK B-Lead 133M TAN	3	A-Lead 452M BLK B-Lead 133M TAN	1	Lead 35A	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY
500-1000DS-4	DDC Series 2000	ECM Control	6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4
650-2000DSEB												
1250-2000DS-4			3	A-Lead 452M BLK B-Lead 120M TAN	3	A-Lead 452M BLK B-Lead 120M TAN	1	Lead 35A	4	A/1-Lead 452 BLK B/2-Lead 530 BRN C/4-Lead 416 GRY	4	A/1-Lead 452 BLK B/2-Lead 530 BRN C/4-Lead 416 GRY
2500/2800DSE	DDC Series 4000		6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4

BLK Black; BLU Blue; BRN Brown; GRY Gray; GRN Green; ORG Orange; PNK Pink; WHT White

**Figure 8** Fault Test Method for Decision-Maker™ 3+ and Decision-Maker™ 340 Controllers

Model	Engine	Governor Type	High Coolant Temp. Shutdown Fault		High Coolant Temp. Warning Fault		Low Coolant Temp. Warning Fault		Low Oil Pressure Shutdown Fault		Low Oil Pressure Warning Fault	
			Test	Connections	Test	Connections	Test	Connections	Test	Connections	Test	Connections
30-125GSG/GSGB	GM	Electronic	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	1	Lead 35A	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)
135-275GS/GSB	DDC Gas	Electronic										
400-800GSW	Waukesha	Electronic	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	1	Lead 35A	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)
20-100DSJ/DSJB	John Deere	Mechanical										
20-100DSJ/DSJB		John Deere	Electronic	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	1	Lead 35A	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)	2
20-230DSEJ/DSEJB	Mechanical											
20-230DSEJ/DSEJB	DDC Series 40	Electronic	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	1	Lead 35A	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)
200DSE/DSEB												
600-1000DSM	Mitsubishi	Electronic	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	2	A-BLK (TB2-16) B-RED (TB2-2) C-WHT (TB2-1)	1	Lead 35A	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)	2	A-BLK (TB2-4) B-RED (TB2-18) C-WHT (TB2-3)
2000DSM												

BLK Black; BLU Blue; BRN Brown; GRY Gray; GRN Green; ORG Orange; PNK Pink; WHT White

**Figure 9** Fault Test Method for Decision-Maker™ 550 Controllers without Engine ECM Control

Model	Engine	Governor Type	High Coolant Temp. Shutdown Fault		High Coolant Temp. Warning Fault		Low Coolant Temp. Warning Fault		Low Oil Pressure Shutdown Fault		Low Oil Pressure Warning Fault	
			Test	Connections	Test	Connections	Test	Connections	Test	Connections	Test	Connections
80-135DSEJC	John Deere	ECM Control	3	A-Lead 461 B-Lead 914	3	A-Lead 461 B-Lead 914	1	Lead 35A	4	A/1-Lead 914 B/2-Lead 467 C/4-Lead 911	4	A/1-Lead 914 B/2-Lead 467 C/4-Lead 911
150-180DSEJC			3	A-Lead 461 B-Lead 464	3	A-Lead 461 B-Lead 464	1	Lead 35A	4	A/1-Lead 464 B/2-Lead 467 C/4-Lead 416 GRN	4	A/1-Lead 464 B/2-Lead 467 C/4-Lead 416 GRN
200DSEJC			3	A-Lead 461 B-Lead 914	3	A-Lead 461 B-Lead 914	1	Lead 35A	4	A/1-Lead 914 B/2-Lead 467 C/4-Lead 416 GRN	4	A/1-Lead 914 B/2-Lead 467 C/4-Lead 416 GRN
230-300DSE/DSEB	DDC	ECM Control	3	A-Lead 452 BLK B-Lead 133 PNK	3	A-Lead 452 BLK B-Lead 133 PNK	1	Lead 35A	4	A/1-Lead 452 BLK B/2-Lead 530 BRN C/4-Lead 416 GRY	4	A/1-Lead 452 BLK B/2-Lead 530 BRN C/4-Lead 416 GRY
350/400DSE			3	A-Lead 452M BLK B-Lead 133M TAN	3	A-Lead 452M BLK B-Lead 133M TAN	1	Lead 35A	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY
450DSE-4			3	A-Lead 452M BLK B-Lead 120M TAN	3	A-Lead 452M BLK B-Lead 120M TAN	1	Lead 35A	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY
500-1000DS-4	DDC	ECM Control	3	A-Lead 452M BLK B-Lead 120M TAN	3	A-Lead 452M BLK B-Lead 120M TAN	1	Lead 35A	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY
1250-2000DS-4			3	A-Lead 452M BLK B-Lead 120M TAN	3	A-Lead 452M BLK B-Lead 120M TAN	1	Lead 35A	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY	4	A/1-Lead 452M BLK B/2-Lead 530M BRN C/4-Lead 416M GRY
650-1000DSEB			6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4
1350-2000DSEB	DDC	ECM Control	6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4
2500/2800DSE			6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	6	Harness Marker B6 A-Pin 1 B-Pin 2	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4	4	Harness Marker B5 A/1-Pin 1 B/2-Pin 2 C/4-Pin 4

BLK Black; BLU Blue; BRN Brown; GRY Gray; GRN Green; ORG Orange; PNK Pink; WHT White

**Figure 10** Fault Test Method for Decision-Maker™ 550 Controllers with Engine ECM Control

